

TravelLink

Solutions in ordering currency

Cost effectively ordering currency

With our TravelLink service, you can order foreign currency banknotes securely and efficiently for delivery to any UK-based office location. Excludes Northern Ireland office locations.

Benefits to you



Convenience – We'll despatch orders placed before 3pm on any working day. And deliver them to you by 1pm on the next working day to the office of your choice.[†]



Efficiency – TravelLink removes the need for your staff to spend valuable time away from the office collecting currency orders from a branch or travel office.

Features

1

Banknotes are available in up to 60 currencies, including Sterling.

2

You specify the denominations of banknotes that you want.

3

A single order can cater for up to six currencies of your choice.[†]

4

You can raise orders up to 28 days before the required delivery date.[†]

5

Place orders 24 hours a day, 7 days a week.

6

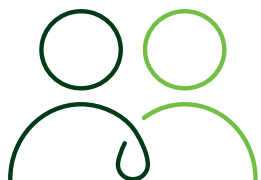
Explains exchange controls in certain countries.

7

Settlement is made direct from your Lloyds Bank Sterling or currency account.

[†] No deliveries on weekends and public holidays.

For deliveries to the Channel Islands and some locations in the Highlands and Islands of Scotland: Orders placed before 1.30pm will arrive by 1pm on the third working day.



Tariff

For details of our charges, please speak with your relationship manager.

Ongoing support

We provide an e-operations dedicated helpdesk service to assist with any difficulties you may have accessing the service or when completing an order. Call us on **0808 202 1390** (+44 **1264 839 415** from overseas). Lines are available Monday to Friday 8am–6pm except Bank Holidays.

Contact your relationship manager

Visit: lloydsbank.com/business/corporate-banking/contact-us



Our Service Promise

Please let us know if you have a problem – we're here to help. See our complaints process on our 'Help & Support' page at: lloydsbank.com/business/complaint



Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com



Lloyds and Lloyds Bank are trading names of Lloyds Bank plc.
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Registered in England and Wales no. 2065. Telephone: 0207 626 1500.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration no. 119278.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.



LLOYDS BANK

By the side of business