

Lloyds Online Trade Services (LOTS)

At no extra cost, the LOTS channel provides a simplified and streamlined way for you to manage your international trade needs online.

LOTS is a state-of-the-art, intuitive, digital Trade platform...

Offered at no extra cost, with full set-up training provided and an ongoing dedicated point of contact.

Allows different levels of user access and authorisation according to your business needs.

All Lloyds Bank Guarantees, Documentary Letters of Credit¹, Standby Letters of Credit (SBLC) and Documentary Collections are available on a single platform.

...and is ready for the future

Continuous enhancement program to ensure that LOTS is up-to-date with latest market developments.

¹ Documentary Letters of Credit are subject to internationally agreed banking rules (ICC Uniform Customs and Practice for Documentary Credits)

Features and benefits

- **Reporting suite:**
 - Ability to create and customise reports according to your requirements, e.g. outstanding transaction reporting or future maturity reports.
- **Track and change:**
 - SBLC and Guarantee document changes are viewed and executed on-line for increased transparency with a full audit trail.
- **Automated alerts:**
 - Automated 'issue-related' alerts throughout the transaction life cycle; with flexibility to choose where alerts are sent: directly to your email, a team inbox, or both.
- **Flexible online library:**
 - All SBLC and Guarantee activity stored in one place.
 - Ability to access the latest versions of all documents, with full audit trails across multiple offices and entities.
 - Access to Lloyds Bank standard SBLC or Guarantee templates.
 - Create and store your own specific wording, at entity or group level.

If you would like more information about LOTS and to discuss your channel of choice, please contact tradesupport@lloydsbanking.com and our system specialist will be happy to help.



LLOYDS

Our service promise

Please let us know if you have a problem – we're here to help. See our complaints process on our 'Help & Support' page at: lloydsbank.com/business/complaint



Go online:
lloydsbank.com/business/international



Contact your Relationship Manager

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

Important information

Documentary Letters of Credit are subject to internationally agreed banking rules, (ICC Uniform Customs and Practice for Documentary Credits).

Lloyds and Lloyds Bank are trading names of Lloyds Bank plc.
Registered Office: 25 Gresham Street, London EC2V 7HN.
Registered in England and Wales no. 2065.
Telephone: 0207 626 1500.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 119278.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

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