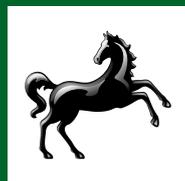

CARDNET

CLIENTLINE®
ENTERPRISE
TOP REPORTS
USER GUIDE



LLOYDS BANK

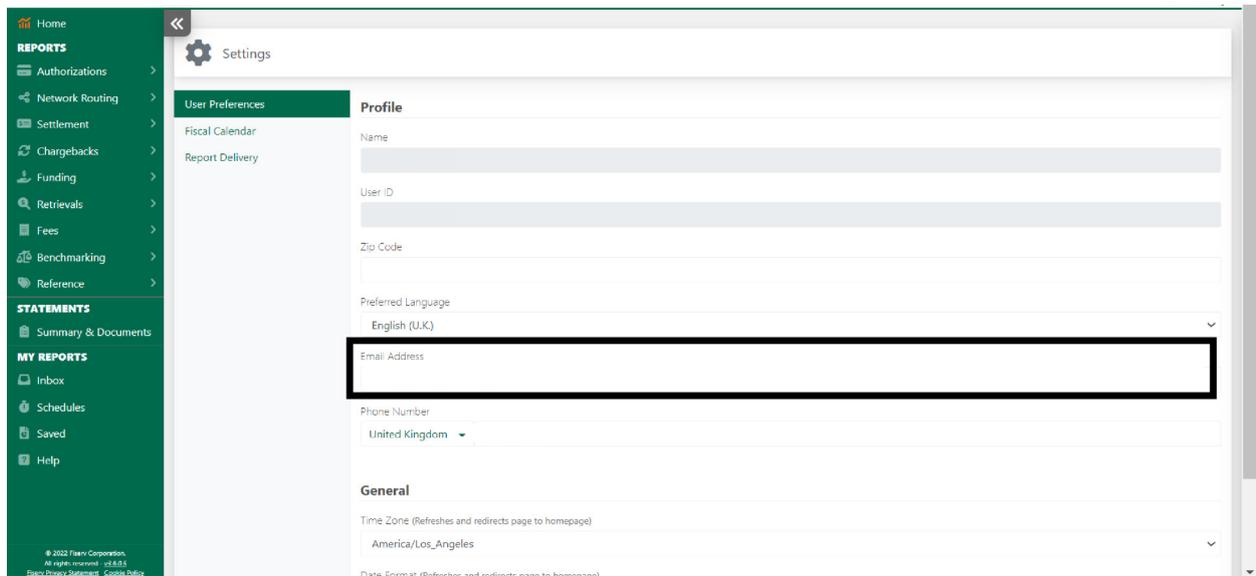
Top reports

This guide is designed to help you set up the most commonly used reports on Clientline. The top reports are listed below:

1. Transaction listing	3
2. Transaction Summary	5
3. Chargebacks Listing	6
4. Bank Deposit Summary	7
5. Batch Summary	8
6. Bank Deposit Adjustment Summary	9
7. Bank Deposit Adjustment Detail	10
8. Qualification Detail at Transaction Level	11
9. Qualification Detail Summary	12
10. Bank Deposit Adjustment Summary	13
11. Funding Reconciliation	14
12. Authorisation Detail Screen	15
13. Card Type Summary	16
14. Refund to Sales Analysis	17
15. Retrievals Listing	18

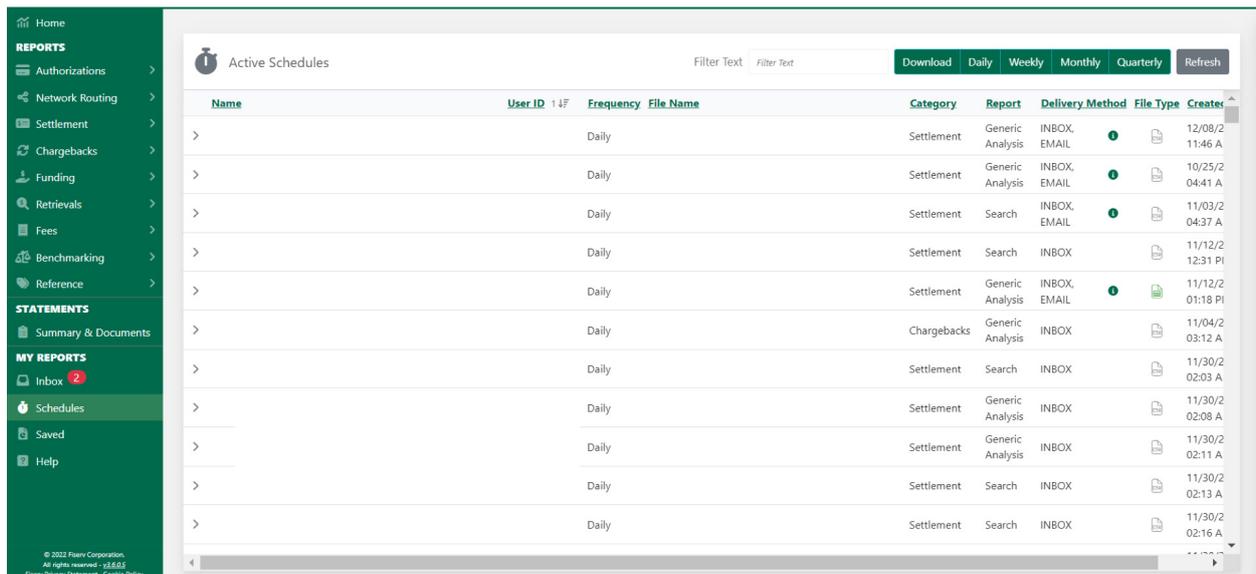
Set up email address for receiving scheduled reports

1. Select Settings under the profile section and then add required delivery email address
 - a. Select settings
 - b. Report delivery
 - i. Add email
 - ii. Insert email and check its correct



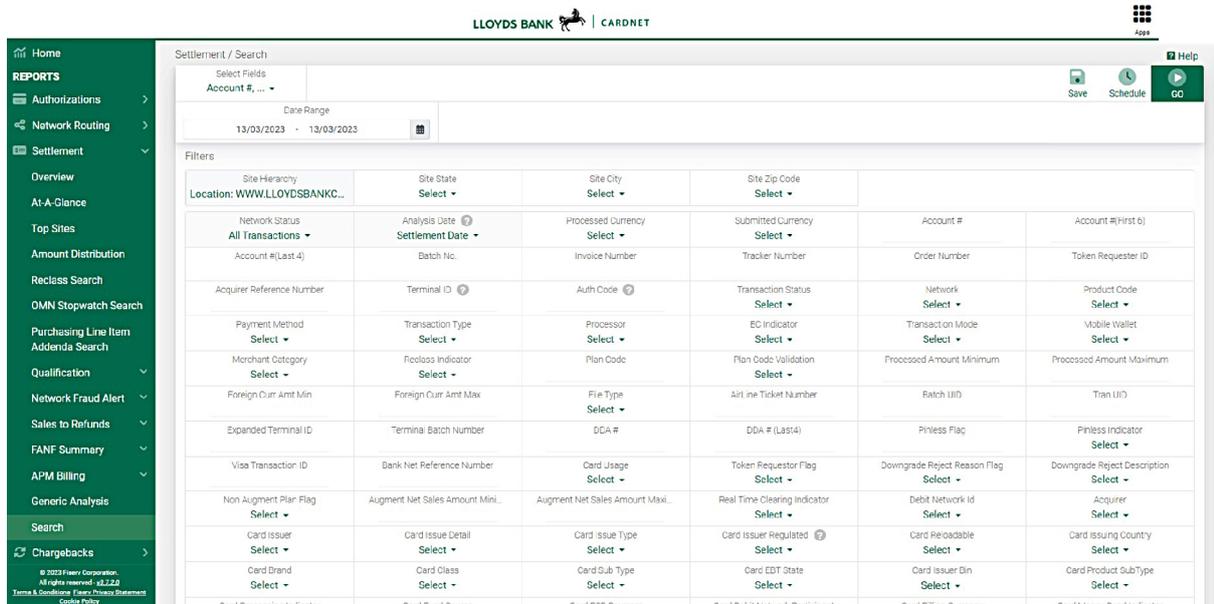
How to check the list of scheduled reports

1. Select the Schedules option from the left-hand side and it will display a list of all the scheduled reports
 - i. You can filter by the frequency of the report – Daily, Weekly, Quarterly and Monthly
 - ii. You can search for a specific report by using the search field



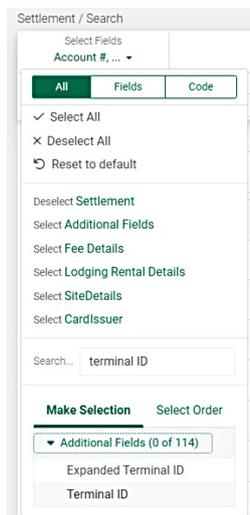
1. Transaction listing

1. On the left navigation panel, go to settlement then Search
2. Search on Site Hierarchy for the required MID
3. Choose data from the Select fields drop down to configure your search with additional data
4. Select the schedule button, and complete fields depending on how often you want to receive the report
5. You can check this has been set up on the schedules tab on the left hand navigation panel



Terminal ID (TID)

- The Terminal ID (TID) field can be found by clicking on 'Select fields'. TID can be found by searching for it or selecting it under the 'Additional Fields' drop down.



Multiple settlement files

- If your business receives multiple settlement files which are received and processed at different times. E.g one file received at 8pm on Monday, and the other file received at 1am on Tuesday. These will be received and processed at different times/days.
- For a transaction listing, the report default analysis is by the Settlement date. So, if all the transactions you expect, are not viewable, its best to change the analysis date to 'Authorisation date'.

The screenshot shows the 'Settlement / Search' page in the Lloyds Bank Cardnet system. The 'Analysis Date' dropdown menu is open, and 'Settlement Date' is selected. The interface includes a sidebar with 'REPORTS' and 'Settlement' sections, a top navigation bar with 'LLOYDS BANK' and 'CARDNET', and a main content area with various filters and a table of transaction data.

1. Default is Settlement date

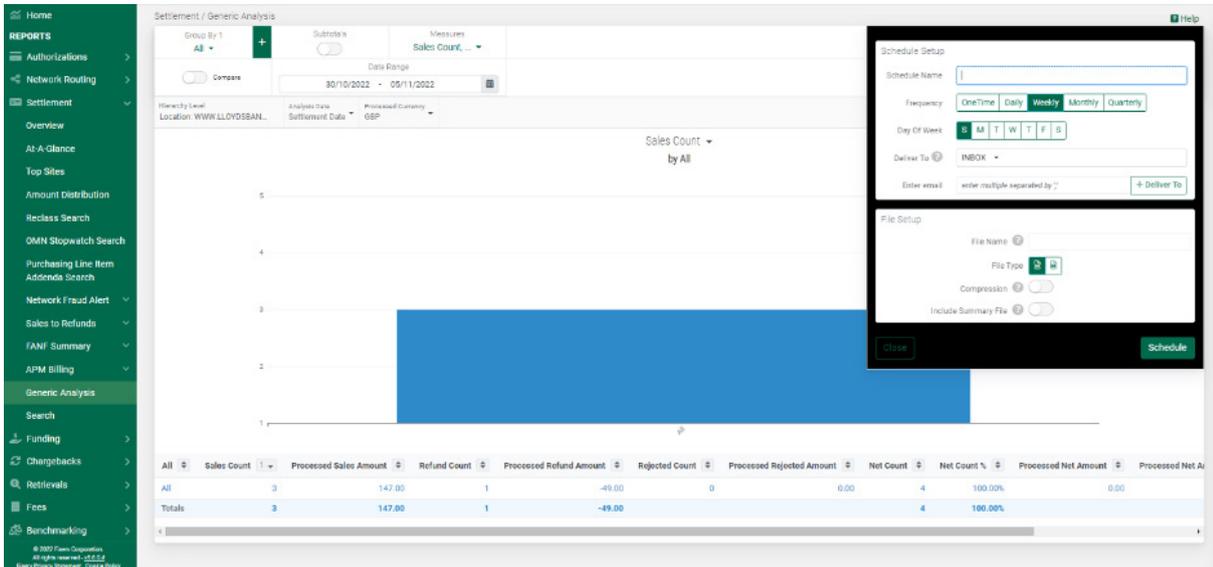
The screenshot shows the 'Settlement / Search' page in the Lloyds Bank Cardnet system. The 'Analysis Date' dropdown menu is open, and 'Settlement Date' is selected. The interface includes a sidebar with 'REPORTS' and 'Settlement' sections, a top navigation bar with 'LLOYDS BANK' and 'CARDNET', and a main content area with various filters and a table of transaction data.

2. Change Analysis date to Authorisation date

The screenshot shows the 'Settlement / Search' page in the Lloyds Bank Cardnet system. The 'Analysis Date' dropdown menu is open, and 'Authorization Date' is selected. The interface includes a sidebar with 'REPORTS' and 'Settlement' sections, a top navigation bar with 'LLOYDS BANK' and 'CARDNET', and a main content area with various filters and a table of transaction data.

2. Transaction Summary

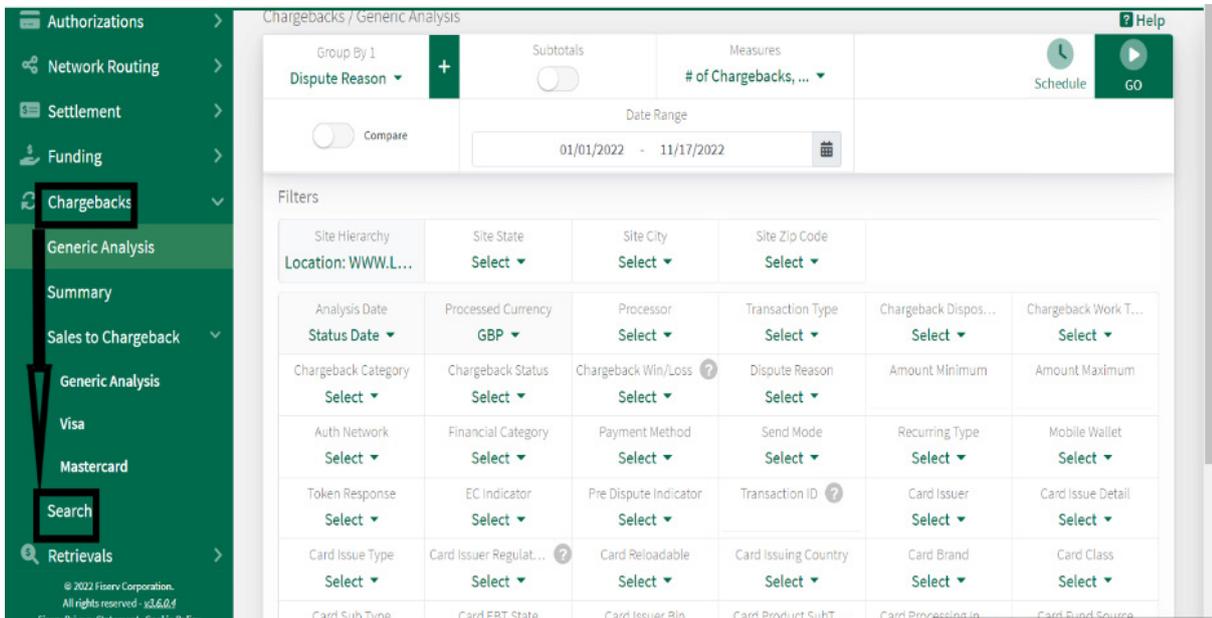
1. On the left navigation panel, go to Settlement, and then select Generic Analysis
2. Generic analysis will select the same fields as were previously available on Reporting



3. Select schedule button, and complete fields following same frequency/day
4. You can check this has been set up on the schedules tab on left hand navigation panel

3. Chargebacks Listing

1. On the left navigation panel, go to Chargebacks and then select Search
2. Search on Site Hierarchy for the required MID



3. Select fields and choose all fields listed below. It may be easier to deselect the default fields and then choose the fields listed below:

Processed Currency

Site Alternate ID

Site Name

Received Date

Status Date

Adjustment Date

Txn Date

Card Brand

Account #

Invoice Number

Terminal ID

Case Number

Chargeback Reference ID

Authorization Code

Card Billing Currency

Mobile Wallet

Chargeback Amount

Transaction Amount

Chargeback Status

Chargeback Category

Dispute Reason

Due Date
Tracking Number
Service Code
Service Code Code
Capture Method
Mobile Indicator
Order Number
CB Response Received
Responded On Date
Debit Network ID
Debit Network ID Code

4. Select schedule button, and complete fields following same frequency/day
5. You can schedule this depending on your preferences
6. You can check this has been set up on the schedules tab on left hand navigation panel

4. Bank Deposit Summary

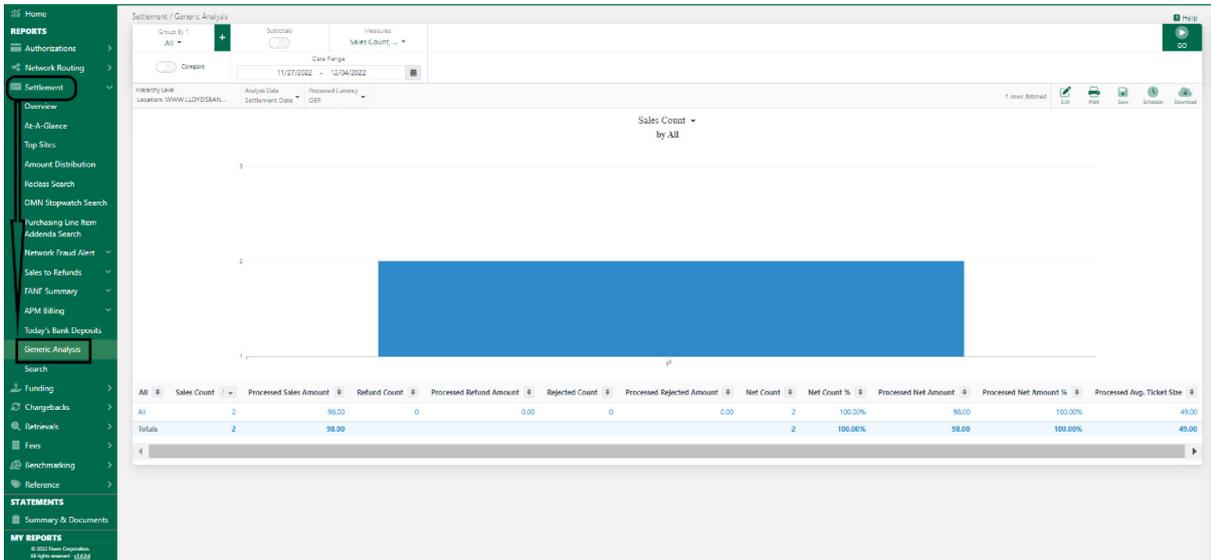
1. On the left navigation panel, go to Funding and then select Search
2. Search on Site Hierarchy for the required MID

Site ID (BE)	Batch Date	Funded Date	Batch No.	Major Category	Minor Category	Product Code	Credit Amount	Debit Amount	Processed C
+	11/11/2022	11/11/2022		Deposits	Deposits	MASTERCARD PURCHASING	49.00	0.00	GBP
+	09/07/2022	09/07/2022		Deposits	Deposits	VISA	49.00	0.00	GBP
+	09/07/2022	09/07/2022		Deposits	Deposits	VISA PURCHASING	49.00	0.00	GBP
+	09/07/2022	09/07/2022		Deposits	Deposits	VISA DEBIT	98.00	0.00	GBP
+	09/07/2022	09/07/2022		Deposits	Deposits	MASTERCARD CONSUMER	49.00	0.00	GBP
+	09/10/2022	09/10/2022		Deposits	Deposits	VISA PURCHASING	245.00	0.00	GBP
+	09/10/2022	09/10/2022		Deposits	Deposits	VISA DEBIT	49.00	0.00	GBP
+	09/10/2022	09/10/2022		Deposits	Deposits	VISA	49.00	0.00	GBP
+	09/10/2022	09/10/2022		Deposits	Deposits	MASTERCARD CONSUMER	49.00	0.00	GBP
+	09/10/2022	09/10/2022		Deposits	Deposits	VISA PURCHASING	49.00	0.00	GBP

3. Select schedule button, and complete fields following same frequency/day
4. You can schedule this depending on the cadence of the existing report and file type, inputting emails to be sent to
5. You can check this has been set up on the schedules tab on left hand navigation

5. Batch Summary

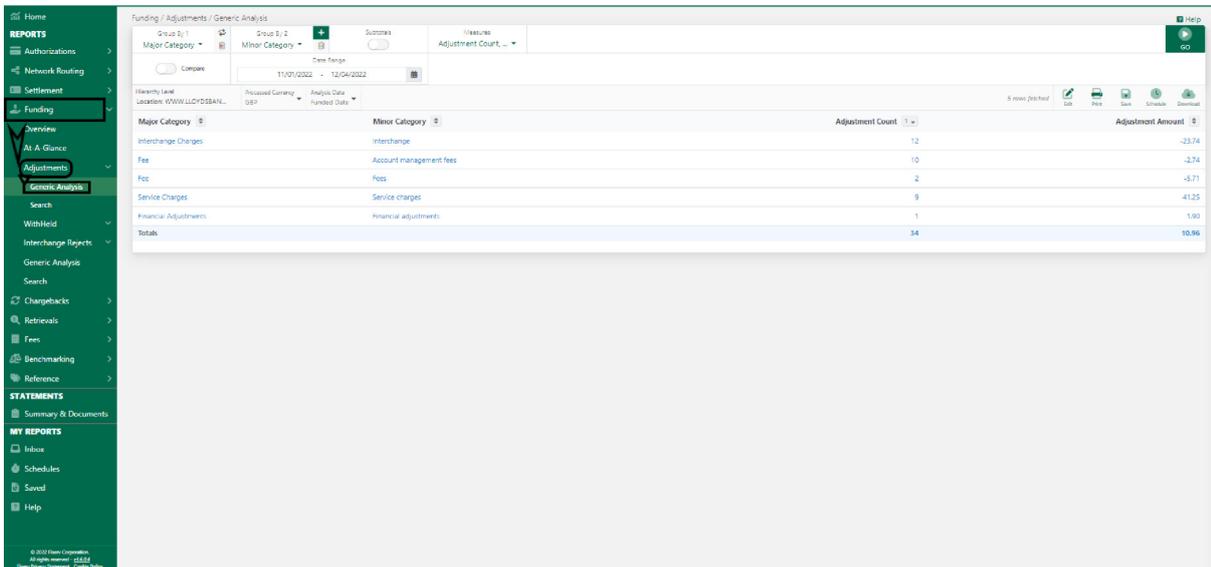
1. On the left navigation panel, go to Settlement and then select Generic Analysis
2. Search on Site Hierarchy for the required MID



3. Select schedule button, and complete fields following same frequency/day
4. You can schedule this depending on the cadence of the existing report and file type, inputting emails to be sent to
5. You can check this has been set up on the schedules tab on left hand navigation

6. Bank Deposit Adjustment Summary

1. On the left navigation panel, go to Funding, Adjustments and then select Generic Analysis
2. Search on Site Hierarchy for the required MID



The screenshot shows the 'Funding / Adjustments / Generic Analysis' report. The left navigation panel is expanded to show 'Funding' and 'Adjustments', with 'Generic Analysis' selected. The main area displays a table of adjustment categories and amounts.

Major Category	Minor Category	Adjustment Count	Adjustment Amount
Interchange Charges	Interchange	12	-23.74
Fee	Account management fees	10	-2.74
Fee	Fees	2	-8.71
Service Charges	Service charges	9	41.25
Financial Adjustments	Financial adjustments	1	1.60
Totals		34	10.96

3. Select schedule button, and complete fields following same frequency/day
4. You can schedule this depending on the cadence of the existing report and file type, inputting emails to be sent to
5. You can check this has been set up on the schedules tab on left hand navigation

7. Bank Deposit Adjustment Detail

1. On the left navigation panel, go to Funding, then Adjustments and then select Search
2. Search on Site Hierarchy for the required MID

Site ID (BE)	Processed Currency	DDA #	Processor	Invoice Number	Invoice Date	Adjustment Date	Major Category	Minor Category	Fee Type	Fee Sequence	Fee Description
+	GBP		UK		09/09/2022	09/09/2022	Fee	Account management fees			
+	GBP		UK		11/09/2022	11/09/2022	Interchange Charges	Interchange			
+	GBP		UK		09/09/2022	09/09/2022	Fee	Account management fees			
+	GBP		UK		09/09/2022	09/09/2022	Service Charges	Service charges			
+	GBP		UK		07/11/2022	07/11/2022	Fee	Fees			
+	GBP		UK		11/04/2022	11/04/2022	Financial Adjustments	Financial adjustments			
+	GBP		UK		08/09/2022	08/09/2022	Service Charges	Service charges			
+	GBP		UK		08/09/2022	08/09/2022	Interchange Charges	Interchange			
+	GBP		UK		09/09/2022	09/09/2022	Interchange Charges	Interchange			
+	GBP		UK		11/09/2022	11/09/2022	Fee	Account management fees			
+	GBP		UK		09/09/2022	09/09/2022	Service Charges	Service charges			
+	GBP		UK		10/11/2022	10/11/2022	Service Charges	Service charges			
+	GBP		UK		08/09/2022	08/09/2022	Fee	Account management fees			
+	GBP		UK		11/09/2022	11/09/2022	Service Charges	Service charges			
+	GBP		UK		07/11/2022	07/11/2022	Interchange Charges	Interchange			
+	337411075886	GBP	XX0848	UK	000000000000	11/09/2022	11/09/2022	Interchange Charges	Interchange		UK WORLD CARD FULL UCAF 06

3. Select fields and choose all fields listed below. It may be easier to deselect the default fields and then choose the fields listed below:

Site ID (BE)

Adjustment Date

Site Alternate ID

Site Name

Invoice Number

Invoice Date

Minor Category

Adjustment Description Text

Adjustment Unit Count

Adjustment Unit Amount

Per Tran Rate

Case Number

Tracking Number

Chargeback Code

Bank Reference

SDF Reference Number

Processed Currency Code

Adjust Amount

4. Select schedule button, and complete fields following same frequency/day
5. You can schedule this depending on the cadence of the existing report and file type, inputting emails to be sent to
6. You can check this has been set up on the schedules tab on left hand navigation

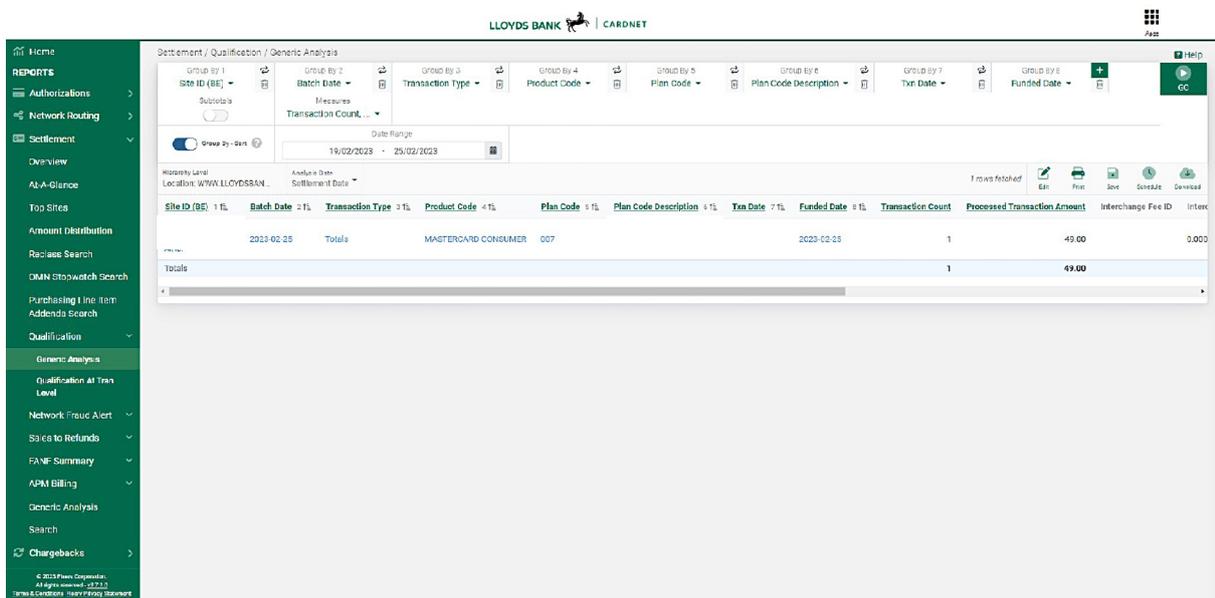
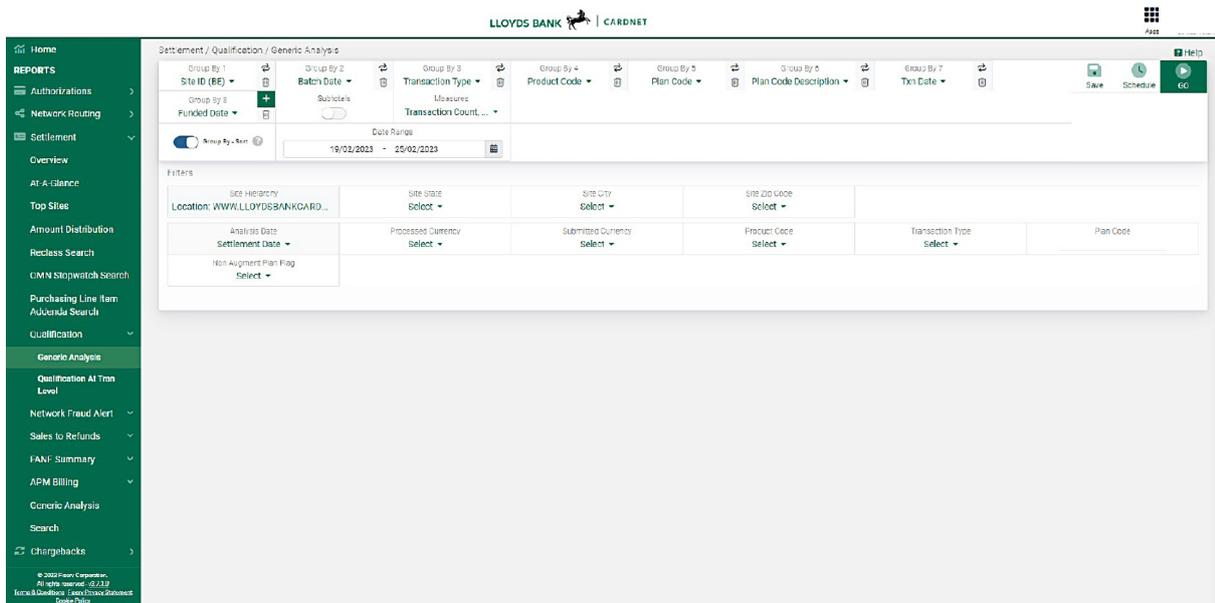
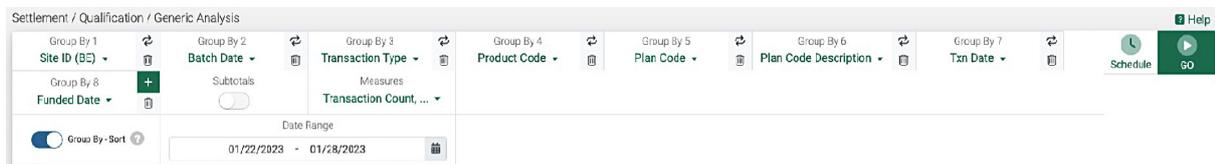
8. Qualification Detail at Transaction Level

1. On the left navigation panel, go to Settlement, then Qualification and then select Qualification at Tran Level
2. Search on Site Hierarchy for the required MID
3. Select schedule button, and complete fields following same frequency/day

Site ID (BE)	Batch Date	Ten Date	Pended Date	Record Date	Processed Currency	Product Code	Transaction Type	Plan Code	Plan Code Description	Account #	Terminal ID	Processed Transaction Amount	IC
	15/10/2022	14/10/2022	15/10/2022	15/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	15/10/2022	14/10/2022	15/10/2022	15/10/2022	GBP	MASTERCARD PURCHASING	Purchase	112	UK BUS BASE			49.00	0.
	15/10/2022	14/10/2022	15/10/2022	15/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	15/10/2022	14/10/2022	15/10/2022	15/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	15/10/2022	14/10/2022	15/10/2022	15/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	01/10/2022	30/09/2022	01/10/2022	01/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	01/10/2022	30/09/2022	01/10/2022	01/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	01/10/2022	30/09/2022	01/10/2022	01/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	01/12/2022	30/11/2022	01/12/2022	01/12/2022	GBP	MASTERCARD PURCHASING	Purchase	212	UK GOV SPERS PAY DB BASE			49.00	0.
	14/12/2022	13/12/2022	14/12/2022	14/12/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	14/12/2022	13/12/2022	14/12/2022	14/12/2022	GBP	VISA PURCHASING	Return	109	VI UK ME-TO-ME BUS DEBIT BASE			-49.00	0.
	12/10/2022	11/10/2022	12/10/2022	12/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	12/10/2022	11/10/2022	12/10/2022	12/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	09/10/2022	02/10/2022	09/10/2022	09/10/2022	GBP	MASTERCARD DEBIT	Purchase	049	UK GOV SPERS PMTS FULL UCAF DB			49.00	0.
	09/10/2022	02/10/2022	09/10/2022	09/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	09/10/2022	02/10/2022	09/10/2022	09/10/2022	GBP	VISA DEBIT	Purchase	006	VI UK SECURE E-COMMERCE DEBIT			49.00	0.
	20/10/2022	19/10/2022	20/10/2022	20/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.
	24/11/2022	23/11/2022	24/11/2022	24/11/2022	GBP	VISA PURCHASING	Return	109	VI UK ME-TO-ME BUS DEBIT BASE			-49.00	0.
	14/10/2022	13/10/2022	14/10/2022	14/10/2022	GBP	VISA PURCHASING	Purchase	107	VI UK ME-TO-ME BUS E-COMM DB			49.00	0.

9. Qualification Detail Summary

1. On the left navigation panel, go to Settlement, then Qualification and then select Generic Analysis
2. Search on Site Hierarchy for the required MID
3. Add the eight **Group By** options by clicking on the + sign and choosing each drop-down Group By menu:
 - a. Site ID
 - b. Batch date
 - c. Transaction type
 - d. Product code
 - e. Plan code
 - f. Plan code description
 - g. Txn date
 - h. Funded date



10. Bank Deposit Adjustment Summary

1. On the left navigation panel, go to Funding, then Adjustments and then select Generic Analysis
2. Search on Site Hierarchy for the required MID
3. You can schedule this depending on the cadence of the existing report and file type, inputting emails to be sent to
4. You can check this has been set up on the schedules tab on left hand navigation

Major Category	Minor Category	Adjustment Count	Adjustment Amount
Fee	Account management fees	47	-47.49
Fee	Fees	12	-18.63
Financial Adjustments	Financial adjustments	1	1.50
Interchange Charges	Interchange	51	-69.57
Service Charges	Service charges	32	37.40
Totals		144	-95.70

11. Funding Reconciliation

1. On the left navigation panel, go to Funding, then At-A-Glance
2. Search on Site Hierarchy for the required MID

The screenshot shows the 'Funding / At-A-Glance' page in the Lloyds Bank CARDNET system. The left navigation menu is visible, with 'Funding' and 'At-A-Glance' selected. The main area displays a filter configuration interface for the date range 07/10/2022 to 25/02/2023. The filters are as follows:

Site Hierarchy	Site State	Site City	Site Zip Code		
Location: WWW.LLOYDSBANKCARD...	Select	Select	Select		
Processed Currency	Processor	DDA # (Last4)	Major Category	Minor Category	Batch No.
GBP	Select		Select	Select	
Bank Reference Number	Reference Number	Product Code			
		Select			

The screenshot shows the 'Funding / At-A-Glance' page displaying a list of transactions. The filters are set to Date Range: 01/10/2022 - 25/02/2023, Location: WWW.LLOYDSBAN..., and Processed Currency: GBP. The table below shows the transaction details:

Product Code	Site ID (BE)	Funded Date	Site Alternate ID	Site Name	Major Category	Processed Currency	Transaction Count	Processed Transaction Amount
Net Sales								
MASTERCARD PURCHASING		10/11/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	2	98.00
MASTERCARD PURCHASING		12/01/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP*	1	49.00
MASTERCARD PURCHASING		11/02/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA PURCHASING		10/08/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	5	245.00
VISA PURCHASING		10/12/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA PURCHASING		01/17/2023		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
MASTERCARD CONSUMER		10/14/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	2	98.00
MASTERCARD PURCHASING		10/07/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	4	100.00
VISA DEBIT		10/14/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	2	98.00
VISA PURCHASING		11/16/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
MASTERCARD CONSUMER		10/05/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP*	1	49.00
VISA PURCHASING		10/21/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA PURCHASING		11/24/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA PURCHASING		11/24/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA DEBIT		10/07/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA DEBIT		10/11/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
VISA DEBIT		10/15/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	2	0.00
VISA PURCHASING		10/24/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	49.00
MASTERCARD PURCHASING		12/07/2022		WWW.LLOYDSBANKCARDNETMPO	Deposits	GBP	1	147.00

12. Authorisation Detail Screen

1. On the left navigation panel, go to Authorisations, then Search
2. Search on Site Hierarchy for the required MID
3. You can add and amend fields on the 'Select Fields' filter option, beneath 'Authorisations /Search'
4. On the screen, you can click the + icon on a row which will expand to show further detail

The screenshot shows the 'Authorisations / Search' interface with the filter configuration panel expanded. The panel includes a 'Select Fields' dropdown set to 'Account #, ...' and a 'Date Range' of 01/10/2022 to 08/03/2023. Below these are various filter categories with dropdown menus:

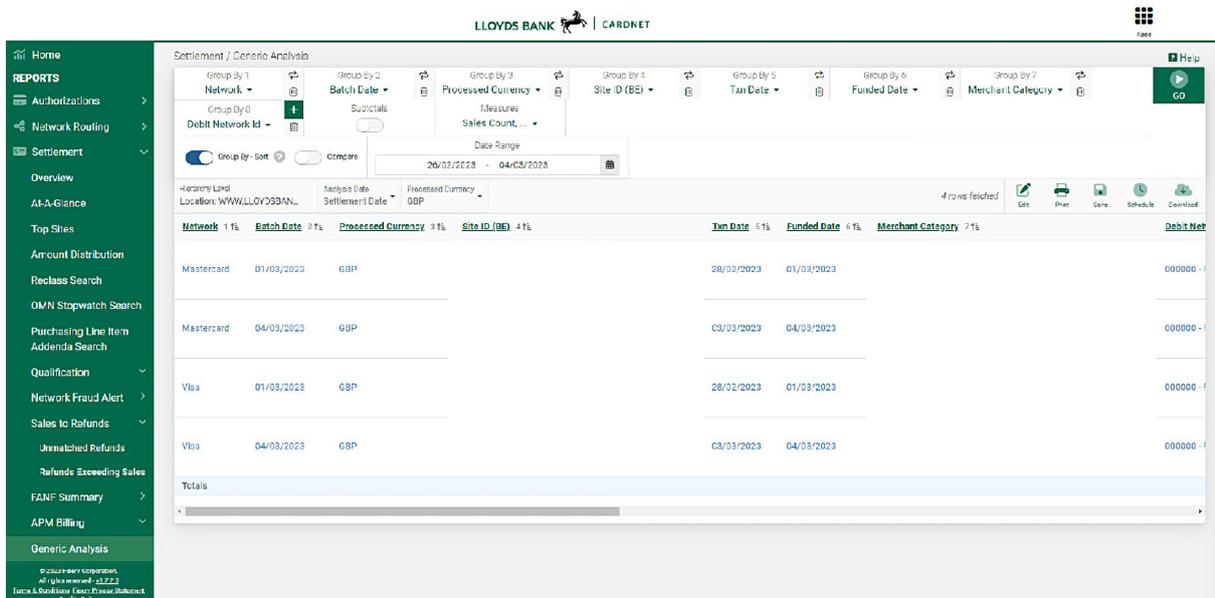
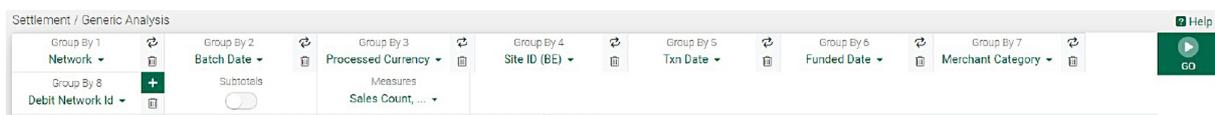
- Filters:** Site Hierarchy (Location: WWW.LLOYDSBANK...), Site State (Greenwich), Site City, Site Zip Code.
- Auth Currency:** Select, **Time Zone:** Greenwich.
- Account #:** Account # (First 6), Account # (First 8), Account # (Last 4).
- Customer Name:** Gift Card #, Partner Order ID, Terminal ID, Auth Code, Approval Status.
- Network:** Network (Select), Payment Method (Select), Type (Select), Sub Type (Select), Card Group (Select), Decline Reason (Select).
- Recurring Type:** Recurring Type (Select), Send Mode (Select), Processor (Select), EQ Indicator (Select), Mobile Wallet (Select), Token Response (Select).
- Merchant Category:** Merchant Category (Select), CAVV Response (Select), AVS Response (Select), CAVV Result (Select), Merchandise Code (Select), Native Merchandise Code.
- Experience Provider:** Experience Provider (Select), External Merchant ID, Network Transaction ID, External Reference ID, Initial Assoc Resp (Select), Old Account #.
- Native Reject Code:** Native Reject Code, Native Debit Reject Code, Native Auth Op Action, Link Response, Token Number, Paypal Account #.
- Paypal Transaction ID:** Paypal Transaction ID, Amount Minimum, Amount Maximum, Network Auth Indicator 1 (Select), Network Inout Indicator (Select), Network Auth Indicator 2 (Select).
- Network Auth Indicator 3:** Network Auth Indicator 3 (Select), Auth Attempt (Select), Network Token Offering Type (Select), Merchant Advice (Select), Terminal Serial Number, Online Transaction Indicator (Online Server Txn).
- Order Number:** Order Number, Transaction Originator, Sub Merchant ID, External Terminal ID, Merchant Name, Vendor Code.
- Card Issuer:** Card Issuer (Select), Card Issue Detail (Select), Card Issue Type (Select), Card Issuer Regulated (Select), Card Releasable (Select), Card Issuing Country (Select).
- Card Brand:** Card Brand, Card Class, Card Sub Type, Card Bin State, Card Issuer Bin, Card Product Sub Type.

The screenshot shows the 'Authorisations / Search' interface with a list of 147 fetched transactions. The table below represents the data shown in the screenshot:

Approval Status	Type	Txn Date & Time	Account #	Card Expiry Date	Amount	Auth Currency	Network	Payment Method	Decline Reason	Auth Code	Site ID (FE)	Terminal ID	Processor	N
+ Approved	Purchase	13/10/2022 12:10:05 PM		23/03	49.00	GBP	Visa	Unknown		013597			UK	N
+ Approved	Purchase	13/10/2022 11:37:45 AM		25/07	49.00	GBP	Mastercard	Unknown		T16364			UK	N
+ Approved	Purchase	13/10/2022 04:19:51 PM		26/05	49.00	GBP	Visa	Unknown		300970			UK	N
+ Approved	Purchase	13/10/2022 06:14:26 PM		23/10	49.00	GBP	Mastercard	Unknown		T09047			UK	N
+ Approved	Purchase	13/10/2022 04:19:30 PM		26/08	49.00	GBP	Visa	Unknown		013007			UK	N
+ Approved	Purchase	13/10/2022 01:16:17 PM		22/12	49.00	GBP	Mastercard	Unknown		T98969			UK	N
+ Approved	Purchase	13/10/2022 04:29:39 PM		26/07	49.00	GBP	Visa	Unknown		013249			UK	N
+ Approved	Purchase	13/10/2022 05:58:38 PM		23/08	49.00	GBP	Mastercard	Unknown		051476			UK	N
+ Approved	Purchase	13/10/2022 05:48:43 AM		23/08	49.00	GBP	Visa	Unknown		013728			UK	N
+ Approved	Purchase	13/10/2022 07:02:31 PM		26/01	49.00	GBP	Visa	Unknown		013020			UK	N
+ Approved	Purchase	13/10/2022 12:45:57 PM		25/08	49.00	GBP	Visa	Unknown		013306			UK	N
+ Approved	Purchase	13/12/2022 04:13:11 PM		23/03	49.00	GBP	Visa	Manual		013591			UK	N
+ Approved	Purchase	14/10/2022 11:00:53 AM		25/10	49.00	GBP	Mastercard	Unknown		T02970			UK	N
+ Approved	Purchase	14/10/2022 02:43:02 PM		23/07	49.00	GBP	Visa	Unknown		224632			UK	N
+ Approved	Purchase	14/10/2022 10:54:17 AM		25/10	49.00	GBP	Visa	Unknown		014519			UK	N
+ Approved	Purchase	14/10/2022 10:07:53 AM		25/02	49.00	GBP	Visa	Unknown		014055			UK	N
+ Approved	Purchase	14/10/2022 11:03:39 AM		26/04	49.00	GBP	Visa	Unknown		014002			UK	N

13. Card Type Summary

1. On the left navigation panel, go to Settlement, then 'Sales to Refunds' and then select 'Refunds exceeding Sales'
2. Search on Site Hierarchy for the required MID
3. Add these eight Group By options by clicking on the + sign and choose specified option from each drop-down Group By menu:
 - a. Network
 - b. Batch Date
 - c. Processed Currency
 - d. Site ID (BE)
 - e. Txn Date
 - f. Funded Date
 - g. Merchant Category
 - h. Debit Network ID



14. Refund to Sales Analysis

1. On the left navigation panel, go to Settlement, then Sales to Refunds and then Refunds Exceeding Sales
2. Search on Site Hierarchy for the required MID
3. On the screen, you can click the + icon on a row which will expand to show further detail, as shown below

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Settlement / Sales to Refunds / Refunds Exceeding Sales

Select Fields: Account #, ...

Date Range: 01/11/2022 - 08/09/2023

Filters:

Site Hierarchy	Site State	Site City	Site Zip Code		
Location: WWW.LLOYDSBANK...	Select	Select	Select		
Network Status	Sales Months	Analysis Date	Processed Currency	Submitted Currency	Account #
All Transactions	1	Settlement Date	Select	Select	
Account # (First 6)	Account # (Last 4)	Batch No.	Invoice Number	Tracker Number	Order Number
Token Requester ID	Acquirer Reference Number	Terminal ID	Auth Code	Transaction Status	Network
Select	Select	Select	Select	Select	Select
Product Code	Payment Method	Processor	EO Indicator	Transaction Mode	Mobile Wallet
Select	Select	Select	Select	Select	Select
Merchant Category	Reclass Indicator	Plan Code	Foreign Curr Amt Min	Foreign Curr Amt Max	File Type
Select	Select	Select	Select	Select	REGULAR
Air/Line Ticket Number	Baton UID	Tran UID	Expanded Terminal ID	Terminal Batch Number	DDA #
DDA # (Last 4)	Pinless Flag	Pinless Indicator	Visa Transaction ID	Bank Net Reference Number	Card Usage
Select	Select	Select	Select	Select	Select
Token Requestor Flag	Downgrade Reject Reason Flag	Downgrade Reject Description	Debit Network Id	Card Issuer	Card Issue Detail
Select	Select	Select	Select	Select	Select
Card Issue Type	Card Issuer Reputed	Card Reloadable	Card Issuing Country	Card Brand	Card Class
Select	Select	Select	Select	Select	Select
Card Sub Type	Card EST State	Card Issuer Bin	Card Product Sub Type	Card Processing Indicator	Card Fund Source
Select	Select	Select	Select	Select	Select
Card 828 Program	Card Debit Network Participant	Card Billing Currency	Card Money Spend Indicator	Card Money Transfer Indicator	Card Online Cardbing Indicator
Select	Select	Select	Select	Select	Select
Card Pmt Rules	Card Original Credit Indicator	Token Pin Indicator	Card PSA Indicator		

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Settlement / Sales to Refunds / Refunds Exceeding Sales

Select Fields: Account #, ...

Date Range: 01/11/2022 - 08/03/2023

Hierarchy Level: WWW.LLOYDSBAN... Network Status: All Transactions Sales Months: 1 Analysis Date: Settlement Date File Type: REGULAR

1 rows fetched

External ID	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Batch No.	Batch Sequence ID	Invoice Number	Order Number	Tracker Number	Product Code
	WWW.LLOYDSBANKCARDNETMPO	03/11/2022	04/11/2022	04/11/2022	04/11/2022						VISA PURCHASING

Expanded Details:

Site ID (BE):	External ID:	Site Name:	Txn Date:	03/11/2022
Batch Date:	Record Date:	Funded Date:	Batch No.:	
Batch Sequence ID:	Invoice Number:	Order Number:	Tracker Number:	
Product Code:	Network:	Account #:	Account # (First 6):	
Account # (Last 4):	Processed Currency:	Processed Sales Amount:	Submitted Currency:	
Submitted Sales Amount:	Foreign Curr. Amount:	Foreign Curr. Rate:	Transaction Type:	
Transaction Status:	Processed	Reject Reason:	Payment Method:	Manual
Auth Code:	Mobile Wallet:	Acquirer Reference Number:	Payment Method Code:	
Merchant Category: Member Financial Institution...	EO Indicator: Channel Encrypted E-Comm	Processor:	Transaction ID:	
Transaction Source:	Cardholder Number:	Marker ID:	Transaction Mode:	
Tran UID:	Batch UID:	Auth Type:	Visa Transaction ID:	
AVS Flag: 0	AVS Description: Not Provided	Batch Description:	Service Code:	
Card Expiration Date: 2602	Client Number:	Transaction Time:	Capture Method:	
Bank Net Reference Number:	Pinless Indicator:	Reject Reason Code:	Expiry Date:	
Global Transaction ID:			Token Requester ID:	

15. Retrievals Listing

1. On the left navigation panel, go to Retrievals, then Search
2. Search on Site Hierarchy for the required MID
3. Click Go to run the report

The screenshot displays the 'Retrievals / Search' interface in the Lloyds Bank Cardnet system. The left-hand navigation menu includes sections for 'REPORTS' (Authorizations, Network Routing, Settlement, Chargebacks, Funding, Retrievals, Generic Analysis), 'SEARCH' (Fees, Benchmarking, Reference), 'STATEMENTS' (Summary & Documents), and 'MY REPORTS' (Index 13, Schedules, Saved, Help). The main content area features a search form with the following elements:

- Account #:** Select Fields
- Date Range:** 01/10/2022 - 09/04/2028
- Filters Table:**

Site Hierarchy	Site State	Site City	Site Zip Code		
Location: WWW.LLOYDSEANKC...	Select	Select	Select		
Analysis Date Status Date	Processor Select	Account #	Account # (F-1st 6)	Account # (L-1st 4)	Invoice Number
Case Number	Acquirer Reference Number	Transaction Amount Minimum	Transaction Amount Maximum	Dispute Amount Minimum	Dispute Amount Maximum
Order Number	Auth Network Select	Transaction ID	Retrieval Request Type Select	Retrieval Status Select	Retrieval Description Select
Native Retrieval Code	Acquirer Select	Merchant Category Select	Card Issuer Select	Card Issue Detail Select	Card Issue Type Select
Card Issuer Regulated	Card Releasable Select	Card Issuing Country Select	Card Brand Select	Card Class Select	Card Sub Type Select
Card EST State Select	Card Issuer Bin Select	Card Product Sub Type Select	Card Processing Indicator Select	Card Fund Source Select	Card B2B Program Select
Card Debit Network Participant Select	Card Billing Currency Select	Card Money Send Indicator Select	Card Money Transfer Indicator Select	Card Online Gambling Indicator Select	Card Fact Funds Select
Card Original Credit Indicator Select	Token Bin Indicator Select	Card FGA Indicator Select			

Find out more

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lines open from 8am to 9pm
Monday to Saturday

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Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

Please remember we cannot guarantee the security of messages sent by email.

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This information is correct as of March 2023.

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