

3 Signing instructions continued

3.2 LloydsLink online

Who do you want to create MBMM's?

Smartcard no.	Smartcard Holder's name
S1	
S2	
S3	
S4	

Authorise (Authorise MBMM payment)

Device

Authorisation

For staff who will authorise MBMM's please specify a limit and if necessary combination of card holders

Smartcard No/Combination (e.g. S1 + S2, any two)	Amount (£) Up to

4 Your agreement with us

Signed (by) (for and on behalf of) the customer, in accordance with the account mandate/'electronic banking' clause of your bank mandate or in accordance with a specific 'electronic banking' board resolution. I/we request Lloyds Bank plc to operate the LloydsLink service in connection with the accounts named above, on the basis of the LloydsLink Customer Agreement which we agree to abide by. I have read and understood the terms and conditions of the LloydsLink Agreement version:

10362 [CORP] - (mmyy)

By signing this Commercial Banking application you confirm that you (or the group of which you form part) have an annual turnover of £15m or more or that your relationship manager has confirmed this service is appropriate for you

Authorised signature	Authorised signature	Authorised signature	Authorised signature
Name	Name	Name	Name
Position	Position	Position	Position
Date	Date	Date	Date

www.lloydsbank.com/commercialbanking

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

We may monitor or record phone calls with you in case we need to check we have carried out your instructions correctly and to help improve the quality of our service.

Lloyds Bank plc. Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales, no. 2065.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 119278.

Lloyds Holdings (Jersey) Limited has registered the business name of Lloyds Bank Commercial in Jersey and the Isle of Man and has licensed it to Lloyds Bank International Limited.

Lloyds Bank International Limited. Registered Office and principal place of business: PO Box 160, 25 New Street, St. Helier, Jersey JE4 8RG. Registered in Jersey, number 4029.

Regulated by the Jersey Financial Services Commission. We abide by the Jersey Code of Practice for Consumer Lending.

The Isle of Man branch of Lloyds Bank International Limited is licensed by the Isle of Man Financial Supervision Commission and registered with the Insurance and Pensions Authority in respect of General Business.

The Guernsey branch of Lloyds Bank International Limited is licensed to conduct banking, investment and insurance intermediary business by the Guernsey Financial Services Commission under the Banking Supervision (Bailiwick of Guernsey) Law 1994, the Protection of Investors (Bailiwick of Guernsey) Law 1987 and the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law 2002.

We aim to provide the highest level of customer service possible. If you do experience a problem, we will always seek to resolve this as quickly and efficiently as possible.

If you would like a copy of our complaint procedures, please contact your relationship manager or any of our offices.

You can also find details on our website, at www.lloydsbank.com/commercialbanking/contactus.