

BUSINESS TRAVEL SOLUTION CHARGES SCHEDULE



General information	Charges		
	Sterling	Euro	US Dollar
Annual Percentage Rate (APR)		N/A	
Interest Free Period	No interest is charged when balance is settled in full each month		
Annual Card Fee		N/A	
Non-Currency Transaction Fee		2.75%	
Late Payment Fee	2% of outstanding balance (min. £10)	2% of outstanding balance (min. €12)	2% of outstanding balance (min. \$15)
Returned Payment Fee	£30	€36	\$47
Copy of Statement/Report	£10	€12	\$15
Mobile Servicing		Free	
Online Card Management Service Setup, Training and Standard Reporting		Free	
Online Card Management Service Dynamic Reporting and Expense Management		Price on request	
File Transfer Monthly Maintenance Fee		Negotiable	



Changes to Business Travel Solution Charges

Lloyds Bank reserves the right to make changes to charges in accordance with the Business Travel Solution Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: April 2020.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures for businesses with an annual turnover of up to £25m are published at lloydsbank.com/business/contactus and for businesses with an annual turnover of £25m or more they can be found at commercialbanking.lloydsbank.com/contact-us

 [Contact your relationship manager](#)

 [Visit lloydsbank.com/commercialbanking](https://lloydsbank.com/commercialbanking)

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use the Next Generation Text (NGT) Services (previously Text Relay/Typetalk).

Important information

Your call may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

We adhere to the Standards of Lending Practice, which are monitored and enforced by the LSB: www.lendingstandardsboard.org.uk. Please note not all business customers will be covered.

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