

# CORPORATE MULTIPAY CHARGES SCHEDULE



General information	Charges			
	Currency	Sterling	Euro	US Dollar
APR			N/A	
Interest Free Period	No interest is charged when balance is settled in full each month			
Annual Card Fee*	£40	€49	\$63	
Annual Fee Assessment Period*	In advance			
Cash Advance Fee*	2.5% (min. £2.50), minimum withdrawal £50	2.5% (min. €3.00), minimum withdrawal €61	2.5% (min. \$3.50) minimum withdrawal \$79	
Non-Currency Transaction Fee	2.75%			
Late Payment Fee	2% of outstanding balance (min. £10)	2% of outstanding balance (min. €12)	2% of outstanding balance (min. \$15)	
Returned Payment Fee	£30	€36	\$47	
Client Requested Re-card*	£10	€12	\$15	
Emergency Card Replacement* (white plastic issued to traveller within two business days of lost/stolen report)	£120	€148	\$190	
Rush Card* (card replacement when card lost, stolen or damaged)	£25 plus courier costs	€30 plus courier costs	\$39 plus courier costs	
Emergency Cash Replacement*	£77	€95	\$122	
Copy of Statement/Report/Voucher	£10	€12	\$15	
Account Holder Name Change	Free	Free	Free	
Organisation Name Change (prior to re-issue)	Free	Free	Free	
Digital Card Personalisation*	£10 per card	€12 per card	\$15 per card	
Base Plastic Personalisation*	Price upon request			
Mobile Servicing	Free			
Online Card Management Service System Setup, Training and Standard reporting	Free			
Online Card Management Service Dynamic Reporting & Expenses Management	Price upon request			
File Transfer Monthly Maintenance Fee	Negotiable			

\*Not applicable to Corporate MultiPay Embedded Payment Solution



## Changes to Corporate MultiPay Charges

Lloyds Bank reserves the right to make changes to charges in accordance with the Corporate MultiPay Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: April 2020.

## Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures for businesses with an annual turnover of up to £25m are published at [lloydsbank.com/business/contactus](https://lloydsbank.com/business/contactus) and for businesses with an annual turnover of £25m or more they can be found at [commercialbanking.lloydsbank.com/contact-us](https://commercialbanking.lloydsbank.com/contact-us)

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 [Contact your relationship manager](#)

 [Visit lloydsbank.com/commercialbanking](https://lloydsbank.com/commercialbanking)

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use the Next Generation Text (NGT) Services (previously Text Relay/Typetalk).

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## Important information

Your call may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

We adhere to the Standards of Lending Practice, which are monitored and enforced by the LSB: [www.lendingstandardsboard.org.uk](http://www.lendingstandardsboard.org.uk). Please note not all business customers will be covered.

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