COMMERCIAL BANKING

CORPORATE MULTIPAY CHARGES SCHEDULE



General information		Charges		
Currency	Sterling	Euro	US Dollar	
APR		N/A		
Interest Free Period	No interest is charged when balance is settled in full each month			
Annual Card Fee*	£40	€49	\$63	
Annual Fee Assessment Period*		In advance		
Cash Advance Fee*	2.5% (min. £2.50), minimum withdrawal £50	2.5% (min.€3.00), minimum withdrawal€61	2.5% (min. \$3.50) minimum withdrawal \$79	
Non-Currency Transaction Fee		2.75%		
Late Payment Fee	2% of outstanding balance (min. £10)	2% of outstanding balance (min.€12)	2% of outstanding balance (min. \$15)	
Returned Payment Fee	£30	€36	\$47	
Client Requested Re-card*	£10	€12	\$15	
Rush Card* (card replacement when card lost, stolen or damaged)	£25 plus courier costs	€30 plus courier costs	\$39 plus courier costs	
Emergency Cash Replacement*	£77	€95	\$122	
Copy of Statement/Report/Voucher	£10	€12	\$15	
Account Holder Name Change	Free	Free	Free	
Organisation Name Change (prior to re-issue)	Free	Free	Free	
Digital Card Personalisation*	£10 per card	€12 per card	\$15 per card	
Base Plastic Personalisation*		Price upon request		
Mobile Servicing		Free		
Online Card Management Service System Setup, Training and Standard reporting		Free		
Online Card Management Service Dynamic Reporting & Expenses Management		Price upon request		
File Transfer Monthly Maintenance Fee		Negotiable		

*Not applicable to Corporate MultiPay Embedded Payment Solution



Changes to Corporate MultiPay Charges

Lloyds Bank reserves the right to make changes to charges in accordance with the Corporate MultiPay Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: June 2024.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are on our 'Help & Support pages' at: **lloydsbank.com/business/help-and-support/account-management/make-a-complaint**

Contact your relationship manager Visit lloydsbank.com/commercialbanking	Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.
	If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com

Important information

Lloyds Bank plc. Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales no. 2065. Telephone: 020 7626 1500. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 119278.

Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.