

COMMERCIAL BANKING

CORPORATE PURCHASING CARD CHARGES SCHEDULE



| General information | Charges | | | |
|--|----------|---|------------------------|-----------|
| | Currency | Sterling | Euro | US Dollar |
| APR | | | N/A | |
| Interest Free Period | | No interest is charged when balance is settled in full each month | | |
| Annual Card Fee* | | | £40 | |
| Annual Fee Assessment Period* | | | In advance | |
| Cash Advance Fee* | | 2.5% (min. £2.50), minimum withdrawal £50 | | |
| Non-Currency Transaction Fee | | | 2.75% | |
| Late Payment Fee | | 2% of outstanding balance (min. £10) | | |
| Returned Payment Fee | | | £30 | |
| Client Requested Re-card* | | | £10 | |
| Emergency Card Replacement* (white plastic issued to traveller within two business days of lost/stolen report) | | | £120 | |
| Rush Card* (card replacement when card lost, stolen or damaged) | | | £25 plus courier costs | |
| Emergency Cash Replacement* | | | £77 | |
| Copy of Statement/Report/Voucher | | | £10 | |
| Account Holder Name Change | | | Nil | |
| Organisation Name Change (prior to re-issue) | | | Nil | |
| Digital Card Personalisation* | | | £10 per card | |
| Base Plastic Personalisation* | | | Price upon request | |
| Mobile Servicing | | | Free | |
| Online Card Management Service System Setup, Training and Standard reporting | | | Free | |
| Online Card Management Service Dynamic Reporting & Expenses Management | | | Price upon request | |
| File Transfer Monthly Maintenance Fee | | | Negotiable | |

*Not applicable to Corporate Purchasing Card Embedded Payment Solution



LLOYDS BANK

Changes to Corporate Purchasing Card Charges

Lloyds Bank reserves the right to make changes to charges in accordance with the Corporate Purchasing Card Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: April 2020.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures for businesses with an annual turnover of up to £25m are published at lloydsbank.com/business/contactus and for businesses with an annual turnover of £25m or more they can be found at commercialbanking.lloydsbank.com/contact-us

 [Contact your relationship manager](#)

 [Visit lloydsbank.com/commercialbanking](https://lloydsbank.com/commercialbanking)

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use the Next Generation Text (NGT) Services (previously Text Relay/Typetalk).

Important information

Your call may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

We adhere to the Standards of Lending Practice, which are monitored and enforced by the LSB: www.lendingstandardsboard.org.uk. Please note not all business customers will be covered.

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