

# STRAIGHT THROUGH PROCESSING CHARGES SCHEDULE



General information	Charges			
	Currency	Sterling	Euro	US Dollar
Annual Percentage Rate (APR)			N/A	
Interest Free Period	No interest is charged when balance is settled in full each month			
Annual Card Fee			N/A	
Non-Currency Transaction Fee			2.75%	
Late Payment Fee		2% of outstanding balance (min. £10)	2% of outstanding balance (min. €12)	2% of outstanding balance (min. \$15)
Returned Payment Fee		£30	€36	\$47
Copy of Statement/Report		£10	€12	\$15
Implementation Fee			Negotiable	
Annual Licence Fee			Negotiable	
Mobile Servicing			Free	
Online Card Management Service Setup, Training and Standard Reporting			Free	
Online Card Management Service Dynamic Reporting and Expense Management			Price on request	
File Transfer Monthly Maintenance Fee			Negotiable	



### Changes to Straight Through Processing

Lloyds Bank reserves the right to make changes to charges in accordance with the STP Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: June 2024.

### Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are on our 'Help & Support pages' at: [lloydsbank.com/business/help-and-support/account-management/make-a-complaint](https://lloydsbank.com/business/help-and-support/account-management/make-a-complaint)

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 Contact your relationship manager

 Visit [lloydsbank.com/commercialbanking](https://lloydsbank.com/commercialbanking)

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at [relayuk.bt.com](https://relayuk.bt.com)

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### Important information

Lloyds Bank plc. Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales no. 2065. Telephone: 020 7626 1500.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 119278.

Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.