

E-OPTIMISE CHARGES SCHEDULE



General information	Charges		
	Sterling	Euro	US Dollar
Annual Percentage Rate (APR)		N/A	
Interest Free Period	No interest is charged when balance is settled in full each month		
Annual Card Fee		N/A	
Non-Currency Transaction Fee		2.75%	
Late Payment Fee	2% of outstanding balance (min. £10)	2% of outstanding balance (min. €12)	2% of outstanding balance (min. \$15)
Returned Payment Fee	£30	€36	\$47
Copy of Statement/Report	£10	€12	\$15
Implementation Fee		Negotiable	
Annual Licence Fee		N/A	
Mobile Servicing		Free	
Online Card Management Service Setup, Training and Standard Reporting		Free	
Online Card Management Service Dynamic Reporting and Expense Management		Price on request	
File Transfer Monthly Maintenance Fee		Negotiable	

The eOptimise payment solution is provided by a third party Business Payment Solution Provider who will be charging a service fee per transaction and this will be detailed within their Terms and Conditions.



Changes to eOptimise

Lloyds Bank has the right to make changes to charges as set out in the Agreement.

Issue date: June 2024.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff.

Our complaints procedures are on our 'Help & Support pages' at: lloydsbank.com/business/help-and-support/account-management/make-a-complaint

 Contact your relationship manager

 Visit lloydsbank.com/commercialbanking

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com

Important information

Lloyds Bank plc. Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales No. 2065. Telephone: 020 7626 1500.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 119278.

Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.