

Who we are

When your business applies for products provided by us, or banks with us, we may acquire personal information about you. This personal information will be held by Lloyds Bank plc which is part of the Lloyds Banking Group. More information on the Group can be found at www.lloydsbankinggroup.com/our-group

How we share your information with Group companies

Your personal information will be shared within Lloyds Banking Group to enable us to better understand your business needs, run your accounts, and provide products in the efficient way that you expect.

Using your information for fraud prevention

We may share your personal information from your application with fraud prevention agencies. If false or inaccurate information is provided and fraud is identified, details of this fraud will be passed to these agencies to prevent fraud and money laundering. Further details explaining how information held by the fraud prevention agencies may be used can be obtained by reading the privacy notice at www.lloydsbankcommercial.com/privacy-statement

Undertaking credit searches

We may obtain information about you and your business from credit reference agencies and Lloyds Banking Group records to check your credit status. The credit reference agency enquiries may be seen by other companies making their own enquiries and may affect your ability to obtain credit elsewhere.

Undertaking credit searches on a joint applicant

If you are making this application with other individuals (for example a business partner or other directors) you are giving us permission to search and record information in respect of you all, and create a link between your financial records at credit reference agencies which will remain until you successfully apply for a "notice of disassociation" at these agencies.

Checking your identity

We may ask you to provide physical forms of identity verification or search the files of credit reference agencies which will keep a record of our search, whether or not your application proceeds. This is not seen or used by lenders to assess your ability to obtain credit.

Undertaking Anti-Money laundering checks

To comply with money laundering regulations, there are times when we need to confirm (or reconfirm) the name and address of our customers including directors and key account parties. This information may be shared with other Group companies.

How we manage sensitive personal information

In certain limited circumstances we may be required to process some 'sensitive' personal information about you. We will only do so if it is required to allow us to manage your accounts or meet any legal or regulatory requirements. We will ensure that our use of your 'sensitive' personal information is consistent with the requirements of the Data Protection Act and, wherever possible, we will ask for your explicit consent before we use any sensitive data.

Further information

For further information please contact Commercial Data Privacy, Lloyds Banking Group, 1st Floor East, Tower House, Charterhall Drive, Chester CH88 3AN.

Your consent to process your information

To understand how the personal information you give us will be used, we strongly advise that you read our Privacy Statement, which you can find at www.lloydsbankcommercial.com/privacy-statement By signing this application you agree to your personal and your business information being used in the ways we describe. Please contact us at the above address if you have any questions.

I wish to continue using the Digital Identity Service on behalf of the company/organisation in compliance with the prevailing terms and conditions at: www.lloydsbankcommercial.com/Corporate-terms/Lloydsbank/

Applicant signature

Date

Please check the information provided in this form is correct. By signing this form you confirm receipt of the Product & Services Terms & Conditions and/or other relevant terms and conditions or instructional material, including the PKI agreement and agree to be bound by these, together with the Relationship Terms & Conditions and General Information On Payments, Charges & Contacts (as applicable).

Further copies of the Core Banking Agreement are available on our Website www.lloydsbank.com/corebankingagreement or on request from your relationship team.

Further copies of other terms and conditions are available on our Website www.lloydsbank.com/business or on request from your relationship team.

This form is signed in accordance with the Electronic Banking clause of your Bank Mandate or in accordance with a specific Electronic Banking board resolution.

Please contact your relationship team if you require a specimen Electronic Banking Board Resolution.

I authorise the above applicant to act on behalf of the previously noted Company/Organisation in Section 2.

First Bank Mandate signature

Date

Title Mr Mrs Miss Ms Other (please specify)

First name

Last name

I authorise the above applicant to act on behalf of the previously noted Company/Organisation in Section 2.

Second Bank Mandate signature

Date

Title Mr Mrs Miss Ms Other (please specify)

First name

Last name

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

Lloyds Bank plc Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales no. 2065. Telephone: 0207 626 1500.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 119278.

Lloyds Bank plc is covered by the Financial Ombudsman Service (FOS). Please note due to FOS eligibility criteria not all Lloyds Bank business customers will be covered.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff.

Our complaints procedures are published at www.lloydsbank.com/business