

## Charging Schedule

### 1 Euro (€) Receivables

Task	€ Settlement Charge
VBS Set Up Fee	€100
Monthly Maintenance Fee	€30
Fee per Electronic Receipt	€4
Electronic Receipt Repair Fee	€15

### 2 US Dollar (\$) Receivables

Task	US \$ Settlement Charge
VBS Set Up Fee	\$100
Monthly Maintenance Fee	\$60
Fee per Electronic Receipt	\$8
Electronic Receipt Repair Fee	\$15
ACH Receipt Repair Fee	\$8

### 3 US Dollar (\$) Lockbox facility

Task	US \$ Settlement Charge
Lockbox Set Up Fee	\$200
Monthly Maintenance Fee	See below
Fee per Electronic Receipt	\$8
Electronic Receipt Repair Fee	\$15

### 4 US Dollar (\$) Lockbox monthly maintenance fee

No of cheques per month	US \$ charge if cheques viewed online only	US\$ charge if copy cheques couriered to UK
1 - 25	\$100	\$200
26 - 100	\$270	\$370
101 - 500	\$450	\$550
501 - 750	\$550	\$650
751+	\$650	\$750

\* Euro receivables include inbound payment receipts of CHF, DKK, NOK and SEK. Where VBS services are invoiced in a currency not that of the receiving currency account, the settlement figure will be converted using a spot rate taken as at the invoice date and will be illustrated on the invoice.

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#### Our Service Promise

We aim to provide the highest level of customer service possible. However, if you experience a problem, we will always seek to resolve this as quickly and efficiently as possible.

A copy of our 'How to voice your concerns' leaflet can be obtained in branch or by contacting your relationship team.

The complaint procedures are also published on our website: [www.lloydsbankcommercial.com/contactus](http://www.lloydsbankcommercial.com/contactus)