

Easy Read Guide

This guide is in alphabetical order





Please use this document to help you understand some of the words or phrases used in your mortgage statement, which is an important financial document.

The following words and pictures have been used to help explain things for you. Just match words on your statement and easy read document if you need help to understand their meaning.

It is organised in alphabetical order, from A to Z, to help locate words with ease.



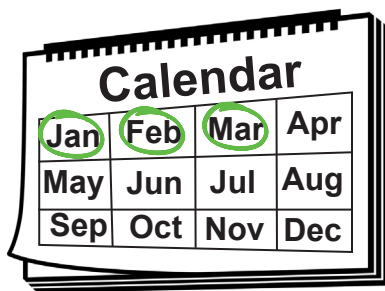
Account number

Your mortgage account number made up of 14 digits.



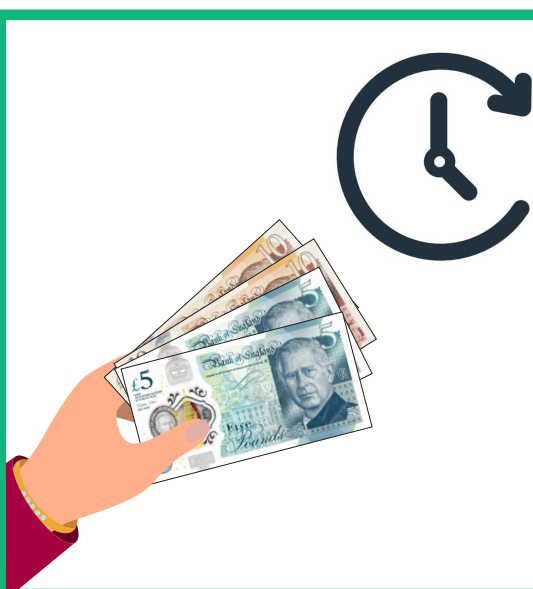
Balance

The amount of money you still owe on your mortgage.



Direct Debit

A monthly payment taken automatically from your bank account on the same day every month.



Early Repayment Charge

Some mortgages have charges for repaying all, or part of the mortgage, back early within a certain time.



Fees and Charges

Fees that may apply to your mortgage for various services.

For example a Product fee may be applicable on certain mortgage deals, a Valuation fee when buying a new property, or Early Repayment Charge for repaying all, or part of the mortgage.



Interest Only Mortgage

You only pay the interest each month — not the loan itself.

At the end, you still owe the full amount you borrowed, so you'll need another way or separate plan (like savings or investments) to pay it back.



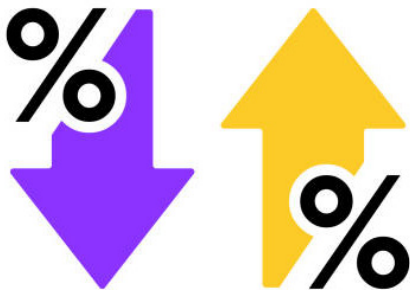
Interest Rate

Can be a fixed rate or variable rate.

Fixed Rate: A fixed rate for a certain length of time, usually 2, 3 or 5 years.

Tracker Rate: A variable rate that usually tracks the Bank of England base rate.

Variable Rate: A Standard Variable Rate (SVR) is an interest rate set by your mortgage lender that you'll usually move to when your current mortgage deal ends – unless you take out a new deal. This rate is variable and can go up and down.



Monthly Payments

The amount you pay each month.



Overpayments

Extra payments you can make to reduce your balance.

This might mean you have to pay an Early Repayment Charge.

Use the overpayments calculator on the Lloyds website to help with calculations.



Payment Difficulties

If you are having difficulty making payments, please get in touch with us straightaway so we can provide help and support.

Telephone numbers for Lloyds or other financial support organisations are in your statement.



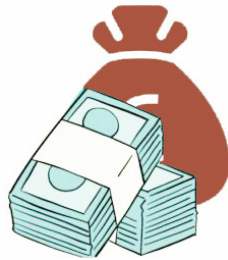
Remaining Term

The time left to pay off your mortgage.

pay
interest



repay
mortgage



Repayment Mortgage

A type of mortgage where you pay back both the loan and the interest over time.



Transactions

Records of payments and interest charges.



Warning

Your property may be repossessed if you do not keep up repayments on your mortgage.

This means if you stop making your full monthly payments, the bank can take back your home. This is a legal process and is a last resort after trying other ways to help you repay.

This Easy Read document was created by Royal National Institute of Blind People (RNIB) for Lloyds.

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