

PizzaExpress Offer Terms & Conditions

1. The offer is available to eligible Lloyds Rewards app customers aged 18 or over who have activated and claimed the offer through Rewards.
2. The offer entitles the holder to receive 25% off their bill when redeemed in accordance with these terms and conditions.
3. The offer is limited to the first 15,000 eligible customers who successfully claim a voucher code by 11 November 2026, or until all available voucher codes have been claimed, whichever occurs first. Once all voucher codes have been claimed, the offer will no longer be available. All voucher codes that remain valid must be redeemed at PizzaExpress no later than 18 November 2026.
4. Customers must activate the offer through the designated Rewards journey and then follow the 'Must Use' link to claim their voucher code. Activating the offer alone does not reserve a voucher code.
5. Voucher codes are accessible for 7 days from the date they are claimed in the Lloyds Rewards app.
6. Voucher codes are limited to one per eligible account and are available on a first-come, first-served basis. For joint accounts, only one voucher code may be claimed per account, regardless of the number of account holders.
7. To redeem the offer, show your voucher to a PizzaExpress team member, who will scan the QR code and apply the discount to your bill. Please note:
 - The voucher is single-use only and applies to the entire table.
 - Only one voucher may be redeemed per table of up to 8 people per transaction. Multiple vouchers cannot be combined or used against the same bill.
 - The voucher cannot be exchanged for cash, credit or any alternative benefit.
 - For groups of 7 adults or more, a group service charge will be applied automatically. Service charge is excluded from the offer.
8. Payment must be made using an eligible Lloyds Bank, Halifax or Bank of Scotland personal debit card or Visa credit card.
9. The offer is valid for dine-in and walk-in takeaway transactions only. It is not valid for online Collection or delivery orders, including orders placed through PE Delivers, Uber Eats, Just Eat or Deliveroo.

10. Replacement vouchers will not be issued for expired, unused, lost, deleted or otherwise unredeemed vouchers. Customers are responsible for ensuring their voucher has been successfully generated and redeemed within its validity period.
11. There is no minimum spend requirement.
12. This offer cannot be used in conjunction with any other partner offer, including but not limited to Tesco Clubcard, UNiDAYS, Blue Light Card or Avios, PizzaExpress Club Rewards, promotional offers or set menus, except for Goodwill or How Did We Dough survey offers. Bills cannot be split to benefit from multiple discounts.

Please note: If you use a Goodwill voucher alongside this offer, you must order the qualifying items required for the Goodwill voucher in addition to the items required for this offer. The same item cannot be used to qualify for both offers.

13. The offer is only valid at participating PizzaExpress restaurants. Excluded locations include, but are not limited to, PizzaExpress airport or Welcome Break locations, PizzaExpress Brixton, Earl's Court and Finsbury Park, London – Leadenhall Market, North Greenwich – The O2, Wembley – Designer Outlet, PizzaExpress Live music venues and supermarket Pod concessions. Lloyds Bank and PizzaExpress reserve the right to amend the list of participating and excluded locations where reasonably necessary, for example due to an event beyond their control.
14. Some pizzas include a small discretionary donation to PizzaExpress' official charity partners. This donation is in addition to the discounted price. If you would like the donation removed, please ask a team member.
15. Gluten-free and dairy-free alternatives are available where applicable. Please speak to a restaurant team member for available options. Subject to local restaurant availability.
16. By activating the offer and claiming a voucher, customers agree to these terms and conditions.
18. Lloyds Bank plc is the promoter of this offer. Its registered office is at 25 Gresham Street, London EC2V 7HN. PizzaExpress (Restaurants) Limited is responsible for accepting and processing voucher redemptions in accordance with these offer terms.
19. Lloyds Bank plc reserves the right to amend, suspend or withdraw the offer where reasonably necessary. Lloyds Bank plc will take reasonable steps to inform affected customers of any amendment, suspension or withdrawal.