Your data's in safe hands

These are some of the important ways we use your data.

Taking care of it

To open your account, we need to know some things about you – like your name, address and date of birth. We'll hold on to this information and take good care of it.

Collecting it

We collect information when you do certain things, like:

- applying for accounts with us
- calling us
- talking to someone at one of our branches.

A parent or guardian needs to set up some accounts, so they might share information about you too.

Sharing it

Lloyds is part of Lloyds Banking Group, so we'll share your personal information with different parts of our group to run your account.

We sometimes need to share your personal information with other companies. These companies help us provide important services. For instance, we share your data so you can make purchases in a shop using your debit card.

If you opened this account with your parent or guardian, we'll share some of your personal information with them if they're named on your account. For example, they'll be able to see what money you've spent.

Using it

We use your information to provide you with an account. That means you can do things like paying for something you want or checking how much you have in your account online.

Want to know more about how we use this information? Visit the privacy page on our website.

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