

I'm Tracy Jameson and I was diagnosed with ovarian cancer in summer 2016.

When the person doing the scan collected a group of three to tell me the news, I knew it was bad news.

I think being a single parent is a big job for anybody, and there are all kinds of knock-on effects of cancer, many of which are financial.

We just about managed; we used what we had coming in, so when that went down to half-pay it was a sharp realisation that cancer has made me financially very vulnerable.

I had been dealing with David at Macmillan. He gave me the Lloyds Bank customer support number and said, "You need to call them". You need to have somebody looking out for you.

Lloyds Bank actually understood my situation. They cared about me as an individual fighting cancer and they could facilitate various things, for instance, there were obviously going to be ramifications for my mortgage and they suggested that I could take a mortgage holiday. And I wasn't even thinking about that.

They had that perspective, and they were taking that level of worry away from me, which was just an immense relief.

I've survived, but I've now got to find the energy to create a whole new life.

Through it all, it feels as if together Macmillan and Lloyds Bank are helping support me to rebuild my life.