

Our agreement with you is made up of general conditions (contained in the Personal Banking Terms and Conditions & Banking Charges) and additional conditions which are detailed below. If there is any overlap or conflict between the additional conditions and the general conditions, the additional conditions apply.

The Instant Cash ISA account is an instant access account with a variable interest rate and is a restricted savings account. The yearly ISA allowance is set by the Government. Lloyds Bank plc has been approved as an ISA manager by HM Revenue & Customs.

1. Eligibility

- 1.1 To open an Instant Cash ISA, you must be at least 16 years old and either (a) resident in the United Kingdom for tax purposes or (b) a Crown employee serving overseas, or married to, or in a civil partnership with, such a person. You must inform us if these conditions no longer apply to you.
- 1.2 The Instant Cash ISA must be in your sole name and all funds deposited in it must belong to you.
- 1.3 You must not pay your yearly ISA allowance into more than one cash ISA in any one tax year.
- 1.4 The Government's ISA Regulations mean that if you do not pay any of your yearly ISA allowance into your Instant Cash ISA in any tax year (other than the year of application) you will need to complete a new application form if you want to make deposits in a later year.
- 1.5 Unless you are a Crown employee serving overseas (or are married to, or in a civil partnership with such a person), you will not be able to add any funds to your Instant Cash ISA if you move abroad. Your account will remain open while you are abroad and you will be able to pay into it again when you return to the UK.

2. Opening and running your Instant Cash ISA

- 2.1 Your Instant Cash ISA will start from the date of your first deposit which must be at least £1 and be accompanied by a valid application form. Applications cannot be backdated.
- 2.2 If you are converting an existing Lloyds Bank cash ISA to an Instant Cash ISA, your account will start from the date that you ask us to do the conversion and your account number will remain the same. You can repay replacement subscriptions you have withdrawn from your Lloyds Bank cash ISA into your Instant Cash ISA, providing you are converting in the same tax year as the withdrawals were made. You cannot pay in as replacement subscriptions any withdrawals made from your Lloyds Bank cash ISA in previous years. We explain what a replacement subscription is in condition 3.2 below.
- 2.3 The administration of your Instant Cash ISA will be carried out by Lloyds Bank plc.

3. Deposits and Withdrawals

- 3.1 You can pay all or part of your yearly ISA allowance into your Instant Cash ISA at any time. You can do this by:
 - (a) transfer from a cash, stocks and shares, innovative finance or lifetime ISA with us or another ISA manager which you have paid into in the same tax year or in previous tax years (in which case you must complete an ISA transfer form as part of your application); or
 - (b) paying money into your Instant Cash ISA at one of our branches with a counter or online or through Telephone Banking if you are registered.

The yearly ISA allowance is set by the Government. To find out the current ISA allowance contact us or HM Revenue & Customs.

- 3.2 You can make a withdrawal from your Instant Cash ISA at any time. Any withdrawals made from your Instant Cash ISA can be paid back into your account within the same tax year (in these conditions we call these repayments 'replacement subscriptions'). You can withdraw up to the total balance in your Instant Cash ISA (including previous years' subscriptions) in any tax year. If you withdraw funds from your Instant Cash ISA, payments into your account made in the same tax year will be treated as replacement subscriptions. When all funds have been replaced, any further payments into your account will be treated as payments in of your yearly ISA allowance. Replacement subscriptions do not count towards your yearly ISA allowance.
- 3.3 You cannot repay withdrawals made in a previous tax year. If you do not replace withdrawals in the same tax year you will lose the ability to repay those funds and this will reduce the amount you can save tax free.
- 3.4 If you withdraw current year subscriptions from your Instant Cash ISA and do not repay these funds with replacement subscriptions, you can pay an amount equivalent to the amount withdrawn into a stocks and shares, innovative finance or lifetime ISA (subject to the lifetime ISA terms and conditions) as part of your ISA allowance in the same tax year.

4. Transferring your existing cash ISA to us

- 4.1 If you ask to transfer your existing cash ISA to us we will contact your existing ISA provider within 5 days and the process should not take more than 15 working days to complete.
- 4.2 If you ask to transfer your existing stocks and shares, innovative finance or lifetime ISA to us, the process should not take more than 30 days to complete.
- 4.3 Before you decide to transfer your ISA to us, please check the charges your existing ISA provider might apply. For example, if you have a fixed term cash ISA there may be a charge if you want to move your money out before the account matures. If you have a stocks and shares or innovative finance ISA, your provider may impose exit charges or other costs. In addition, the investments you currently have in your stocks and shares ISA will have to be sold and it is possible that you could lose out if there is a rise in the market while your transfer is processed. Additional rules apply to lifetime ISAs and a Government charge may apply to some withdrawals. You should ask your lifetime ISA provider for full details.
- 4.4 If you transfer previous years' subscriptions to your Instant Cash ISA these will not count towards your yearly ISA allowance. If you transfer payments you have made to your existing ISA in the current tax year these will count towards your yearly ISA allowance for your Instant Cash ISA.
- 4.5 If you have withdrawn previous years' subscriptions from your existing ISA and not replaced them before you ask to transfer the whole of your balance and close your account, you will not be able to replace these funds with replacement subscriptions once the ISA transfer process starts. This will reduce the amount you are able to save tax free in your Instant Cash ISA.

5. Transferring your Instant Cash ISA to another provider

- 5.1 You can ask to transfer the whole of your Instant Cash ISA during a tax year in which you make payments into it, or the whole or part of your Instant Cash ISA deposits (and interest) from a previous tax year or years, to a cash, stocks and shares, innovative finance or lifetime ISA with another ISA provider. You must complete a transfer application with your new provider who will send the transfer application to us. Within 5 working days of receiving the transfer application from your new provider, we will send your money and information to your new provider. It should take no more than 15 working days to transfer a cash ISA and no more than 30 days to transfer a stocks and shares, innovative finance or lifetime ISA.
- 5.2 If you have withdrawn previous years' subscriptions from your Instant Cash ISA and not replaced them when you ask us to transfer the whole of your balance and close your account, you will not be able to replace this money with replacement subscriptions once the ISA transfer process starts. This will reduce the amount of money you are able to save tax free in your new ISA.
- 5.3 If you transfer part of your Instant Cash ISA to a cash ISA with another provider, the funds you transfer cannot be replaced with replacement subscriptions to your Instant Cash ISA.

6. Interest

- 6.1 When you have less than £1 in your Instant Cash ISA, we will not pay interest on the amount in your account. Interest will start to be paid again (on the whole balance) if the balance is restored above that limit.
- 6.2 The interest rate is variable. You can find out the current interest rates for our Instant Cash ISA at any of our branches, or you can visit www.lloydsbank.com/rates/savings
- 6.3 We will pay interest either monthly on the date you opened your account, or yearly on 31 March. If your Instant Cash ISA was originally a Cash ISA Saver your interest will be paid on 31 March. If your Instant Cash ISA was originally a FRISA we will continue to pay interest on the same interest payment dates (either monthly or yearly). If your interest payment date falls on a non-working day we will pay your interest on the next working day. As long as you and your Instant Cash ISA continue to qualify, interest will be paid tax free.
- 6.4 Interest can be added to your account or you can ask us to pay it into a different account held with either us or another bank or building society. If you arrange for your interest to be paid into a different account any further interest you earn on these interest payments may be subject to tax, unless the other account is also tax-free. Interest paid to a different account can be replaced by replacement subscriptions to your Instant Cash ISA in the same tax year.

7. Closing your Instant Cash ISA

- 7.1 You can close your Instant Cash ISA at any time and any interest earned will be tax-free. If you have made a deposit into your Instant Cash ISA in the same tax year as you close it, you cannot open a new cash ISA for the same tax year with us or any other provider, unless that Cash ISA is opened solely to pay in an additional permitted subscription. You will be able to open a stocks and shares, innovative finance or lifetime ISA, providing you are 18 or over and you do not save more than your annual ISA allowance.
- 7.2 If you have withdrawn funds from your Instant Cash ISA and you do not repay these funds before closing your account, these funds will not be treated as replacement subscription in any new cash ISA you open. They will not be treated as replacement subscriptions to any existing cash ISA you may hold with us or another provider.
- 7.3 We may close your Instant Cash ISA if the balance falls below £1 but we will normally give you 30 days notice before doing so.
- 7.4 If your Instant Cash ISA stops qualifying as an ISA we will close it and notify you. Any interest earned on your funds will be paid gross without taking off any income tax. You will be responsible for paying any tax due on this interest to HM Revenue & Customs.

- 7.5 Your Instant Cash ISA will stop qualifying as an ISA in the following circumstances
- if the terms of the declaration on the application form are or become untrue;
 - if you transfer any of your rights as an account holder or use your Instant Cash ISA as security for a financial liability;
 - if you die before 6 April 2018, on the date of your death;
 - if you die on or after 6 April 2018, on the earlier of:
 - the date your ISA is closed by your executors;
 - the date the administration of your estate is completed; or
 - 3 years from the date of your death;
 - if HM Revenue & Customs instructs us accordingly.
- 7.6 We will notify you if, as a result of any failure to satisfy the provisions of the Government's ISA Regulations, your Instant Cash ISA no longer qualifies as an ISA.

8. If an ISA holder dies

- 8.1 If you die, your spouse or civil partner can pay an amount up to the total balance held in your ISAs into an ISA held in their own name. We call this amount an 'additional permitted subscription'. Your spouse or civil partner will not be able to pay in an additional permitted subscription if you are separated at the time of your death.
- 8.2 If a spouse or civil partner dies before 6 April 2018, the additional permitted subscription will be the amount held in their ISAs at the date of their death (including any accrued interest up until that date). If a spouse or civil partner dies on or after the 6 April 2018, the additional permitted subscription can be either the value of their ISAs at the date of their death or the date the ISA is closed.
- 8.3 An ISA can remain open for a maximum of 3 years after the date of death of the account holder. During this time, no additional money can be paid into the ISA and any money withdrawn (including any withdrawals made by the account holder before death) cannot be paid back in as a replacement subscription. Withdrawals can only be made by executors during this time for specific limited reasons. The balance of the ISA cannot be transferred to another ISA.
- 8.4 Where there is a choice to take the value of the additional permitted subscription at date of death or the date the ISA is closed, the same choice must be applied to all ISAs held with the same provider. This means that the additional permitted subscription for these ISAs cannot be a mixture of the value on death of the account holder and the value at date of closure. If you choose to calculate the additional permitted subscription when the ISAs are closed, you will only be able to take advantage of your additional permitted subscription when all of the ISAs held with the same provider have been closed. You can ask for a different date (including the date of death) to be used for ISAs held with different providers. Once you have told a provider of the date on which you wish your additional permitted subscription to be calculated, you cannot change your mind.
- 8.5 If a spouse or civil partner chooses to take the value of the deceased's ISA when it is closed, the additional permitted subscription allowance will never be lower than the value of the ISA at the date of death (but it may be higher). But, if a spouse or civil partner chooses to take the value of the deceased's ISA at the date of their death, this amount cannot be increased later.
- 8.6 Additional permitted subscriptions do not count as part of your yearly ISA allowance. When the time comes to use your additional permitted subscription, you must pay it into your ISA within the time-limits set out in the ISA Regulations. We will tell you about these time-limits when you make an additional permitted subscription. You can pay some or all of an additional permitted subscription into your Instant Cash ISA at any branch with a counter, or by contacting us to transfer money from another account.
- 8.7 When we receive notice to close a deceased's ISA account, we will send a cheque for the balance and any interest earned up to the date of closure to the executors of the deceased's estate. If we do not receive notice to close an ISA following the death of the account holder, the account will stop qualifying as an ISA 3 years from the date of death and we will transfer the balance and any interest earned during the 3 years to a new account paying interest at a rate equivalent to our Easy Saver rate.

9. Other terms

- 9.1 We are required to provide details of all ISA holders to HM Revenue & Customs. If you are or become non-resident in the UK, HM Revenue & Customs may be required to share this information with tax authorities in your country of residence.
- 9.2 We will send you a statement each year showing transactions up to and including 5th April.
- 9.3 We will send you a duplicate statement on request. There will be a reasonable charge for this which you will be notified of at the time of your request. This may be deducted from your Instant Cash ISA, even if it causes the funds in your Instant Cash ISA to fall below the minimum balance. Please see conditions 6.1 (Interest) and 7.3 (Closure of the account) for details of how this could affect your Instant Cash ISA.
- 9.4 We may delegate any of our functions or responsibilities to a third party. If we do so, we will first satisfy ourselves that the third party is competent to carry out those functions and responsibilities.
- 9.5 Any changes made by the Government to the ISA Regulations that affect these conditions will apply as soon as they come into force.
- 9.6 Favourable tax treatment for ISAs may not be maintained (the Government is responsible for decisions about tax treatment).

10. Cancellation

- 10.1 If you apply for an Instant Cash ISA you will be able to change your mind and cancel your account at any time before the end of the 14-day period starting on the day your Instant Cash ISA is opened or the day you receive your ISA Welcome Pack, whichever is later. If you cancel your Instant Cash ISA you are free to subscribe to another cash ISA in the same tax year. If you decide to cancel we will repay you any money you have paid together with any interest due on it, or help you to switch the balance to another account. To cancel this agreement you should tell us by writing to us at Lloyds Bank plc, BX1 1LT. There are no charges for cancelling your Instant Cash ISA agreement, and you do not have to give any advance notice.

If you'd like this in another format such as large print, Braille or audio CD please ask in branch.

If you have a hearing or speech impairment you can contact us using the Next Generation Text (NGT) Service (available 24 hours a day, 7 days a week). If you're Deaf and a BSL user, you can use the SignVideo service available at lloydsbank.com/accessibility/signvideo.asp