



Lloyds Travel Booking Terms and Conditions

In this agreement:

- 'you' are the customer
- 'we' and 'us' are Lloyds Bank plc

1. ELIGIBILITY

To use Lloyds Travel Booking powered by Hopper, you must:

1. be over 18 years old,
2. have a debit or credit card from a personal account with us, and
3. be registered for online banking.

2. THE LLOYDS AND HOPPER PARTNERSHIP

2.1. To offer you this service we have partnered with Hopper Inc. (Hopper). Hopper is an online travel agency which is not part of Lloyds Banking Group. Hopper manages the travel bookings, and their terms and conditions will apply. You can find Hopper's terms and conditions at Travel Booking powered by Hopper Terms and Conditions <https://travel-hopper.apis.lloydsbank.co.uk/terms>.

2.2. Hopper is responsible for:

- maintaining the travel Booking portal; and
- managing travel bookings and customer support.

2.3. We are not responsible for the content or services offered through Hopper's travel booking portal. We do not guarantee Hopper's performance or the services it offers.

2.4. You may receive travel booking offers and rewards from us, Hopper, or other travel service providers like hotels and airlines. Hopper is responsible for administering these offers and rewards. You can find details of offers and rewards in your travel wallet in the Hopper travel booking portal.

2.5. While we do not get a direct commission or fee for your bookings, we do receive a share of the income that Hopper receives from your bookings.

2.6. If our partnership with Hopper ends, we may withdraw the travel booking service. Any bookings you have made before the service is withdrawn won't be affected.

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