



Lloyds Travel Booking Terms and Conditions

In this agreement:

- 'you' are the customer
- 'we' and 'us' are Lloyds Bank plc
[for UK personal customers, or Lloyds Bank Corporate Markets plc, using the business names Lloyds International, Lloyds Bank International, Lloyds International Private Banking, and Lloyds Bank International Private Banking, for customers with personal products held in Jersey, Guernsey and the Isle of Man.]

1. ELIGIBILITY

To use Lloyds Travel Booking powered by Hopper, you must:

1. be over 18 years old,
2. have a debit or credit card from a personal account with us, and
3. be registered for online banking.

2. THE LLOYDS AND HOPPER PARTNERSHIP

2.1. To offer you this service we have partnered with Hopper Inc. (Hopper). Hopper is an online travel agency which is not part of Lloyds Banking Group. Hopper manages the travel bookings, and their terms and conditions will apply. You can find Hopper's terms and conditions at Travel Booking powered by Hopper Terms and Conditions <https://travel-hopper.apis.lloydsbank.co.uk/terms>.

2.2. Hopper is responsible for:

- maintaining the travel Booking portal; and
- managing travel bookings and customer support.

2.3. We are not responsible for the content or services offered through Hopper's travel booking portal. We do not guarantee Hopper's performance or the services it offers.

2.4. You may receive travel booking offers and rewards from us, Hopper, or other travel service providers like hotels and airlines. Hopper is responsible for administering these offers and rewards. You can find details of offers and rewards in the Hopper travel booking portal.

- 2.5. While we do not get a direct commission or fee for your bookings, we do receive a share of the income that Hopper receives from your bookings.
- 2.6. If our partnership with Hopper ends, we may withdraw the travel booking service. Any bookings you have made before the service is withdrawn won't be affected.

3. LAUNCH OFFER - £50 HOTEL PROMOTION

- 3.1. £50 off your first hotel booking.
- 3.2. You must book a minimum of three (3) consecutive nights at the same hotel.
- 3.3. You must book through Lloyds Travel Booking and pay with a Lloyds Bank, Halifax, Bank of Scotland or MBNA debit or credit card.
- 3.4. The reward can only be used once. It is not transferable, and no cash alternative is available.
- 3.5. The reward will apply to eligible bookings made before the offer is withdrawn. The offer can be withdrawn at any time. Withdrawal of the offer won't affect bookings made before the date of withdrawal.
- 3.6. If you cancel your booking any refund will be the price you paid after the discount was applied.

Lloyds Bank Corporate Markets plc is authorised and regulated in the UK as the non-ring-fenced bank of Lloyds Banking Group. The Jersey, Guernsey and Isle of Man Branches of Lloyds Bank Corporate Markets plc are each separately licensed as regulated deposit-takers in their respective jurisdictions.

Lloyds Bank Corporate Markets plc is independent from Lloyds Bank plc, which is authorised and regulated in the UK as the ring-fenced bank of the Lloyds Banking Group. For more information on ring-fencing visit: www.lloydsbankinggroup.com/who-we-are/group-overview/ring-fencing

Lloyds and Lloyds Bank are trading names of Lloyds Bank plc. Registered office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales No. 2065. Lloyds Bank plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 119278. Authorisation can be checked on the Financial Services Register at www.fca.org.uk

Services provided by the Jersey, Guernsey and Isle of Man Branches of Lloyds Bank Corporate Markets plc will be subject to the regulatory regime applicable in their respective jurisdiction, which will differ in some or all respects from that of the UK.

The Jersey Branch of Lloyds Bank Corporate Markets plc, principal place of business: 9 Broad Street, St. Helier, Jersey JE2 3RR is licensed by the Jersey Financial Services Commission.

The Guernsey Branch of Lloyds Bank Corporate Markets plc, principal place of business: 1 Smith Street, St. Peter Port, Guernsey GY1 2JN is licensed by the Guernsey Financial Services Commission to undertake credit business under the Lending, Credit and Finance (Bailiwick of Guernsey) Law, 2022, Part II.

The Isle of Man Branch of Lloyds Bank Corporate Markets plc, principal place of business, Villiers House, 2 Victoria Street, Douglas, Isle of Man IM1 2LN, is licensed by the Isle of Man Financial Services Authority.