

Private Banking

Club Lloyds

Mayfair account

Small things can make a big difference.
With Club Lloyds you can enjoy a choice of
Lifestyle Benefits and a range of banking offers.

By your side



LLOYDS BANK

I WOULD LIKE MORE FROM MY ACCOUNT

Little treats that we think make Club Lloyds special

Introducing Club Lloyds

Mayfair Private Banking could give you more if you choose to add Club Lloyds to your account.

Club Lloyds gives you a range of extras, including:

- variable credit interest paid on balances in your account from £1. You can find the latest interest rates at: **lloydsbank.com/private-banking/private-banking-accounts** or speak to your Private Banking Manager;
- exclusive access to offers on other eligible Lloyds Bank products such as savings and mortgages;
- one of the following Lifestyle Benefits each year – Disney+ subscription, digital Coffee Club and Annual Gourmet Society dining membership, six cinema tickets or a choice of magazine subscription

More for you

For the Club Lloyds Mayfair Current Account the monthly Club Lloyds maintaining the account fee of £3 is waived. For Club Lloyds Mayfair High Interest Cheque Account, this fee will be charged and then refunded.

Club Lloyds cannot be added to all Mayfair Private Banking accounts. To find out if your account is eligible, and to add to Club Lloyds to your account, please talk to your Private Banking Manager.

I WANT TO FEEL VALUED BY MY BANK

From exclusive savings accounts to mortgage benefits, feel valued when you join Club Lloyds. To learn about the latest benefits and interest rates, or for more information, please contact your Private Banking Manager.

Banking offers



Savings accounts

Club Lloyds Monthly Saver – save between £25 and £400 each month by standing order to get a fixed interest rate for one year. You can open one Club Lloyds Monthly Saver, though if you would like to save more, the standard Monthly Saver could be another option.

Club Lloyds Saver – you can get a variable interest rate, for 12 months from account opening with a higher interest rate paid on balances of £25,000 or more with instant access to your money. Choose to be paid interest monthly or annually.

For more information about tax and the Personal Savings Allowance please visit: www.hmrc.gov.uk

Mortgages

Whether you're buying your dream home, a pied-à-terre in the city or a bolthole by the sea, you can save money with an exclusive benefit on selected mortgages. As a Club Lloyds client you can take advantage of an exclusive benefit on your mortgage.

This does not apply to Local Lend a Hand and Negative Equity mortgages.

You must have a Club Lloyds current account open at the time of mortgage application.

Account eligibility

Account opening is subject to our assessment of your circumstances. You must be 18 or over to apply.

You need to live in the UK to take advantage of the Club Lloyds banking offers and Lifestyle Benefits.

Mortgage eligibility

Lending is subject to our responsible lending criteria. Any credit agreement and borrowing amount is subject to an assessment of your personal circumstances. You must be a UK resident aged 18 or over to apply.

YOU COULD LOSE YOUR HOME IF YOU DON'T KEEP UP YOUR MORTGAGE REPAYMENTS.

These are our current Club Lloyds offers, we might change them from time to time, please visit: lloydsbank.com/club-lloyds to check for details of the latest offers.

EVEN MORE TO ENJOY

When you choose Club Lloyds, you can enjoy one of these Lifestyle Benefits with your account every year

Disney+ subscription



12 months of Disney+ Standard With Ads subscription to stream endless entertainment from Disney, Pixar, Marvel, Star Wars and National Geographic; as well as a range of general entertainment. With blockbuster movies, unmissable series and exclusive originals, there's something for everyone.

Coffee and Dining offers



An annual Digital Coffee Club and Gourmet Society membership that gives you 25% off barista-made drinks at Caffe Nero and 25% off your bill at brands such as Prezzo and thousands of independent restaurants. Get 50% off pizza takeaway alongside great discounts on theatre tickets and UK attractions.

Cinema tickets



Six VUE or ODEON cinema tickets, valid at over 80 locations across the UK. Cinema tickets can be used for standard 2D or 3D admission, and can also be used as part payment on certain ticket upgrades. Tickets are valid for 12 months.

Magazine subscription



A choice of magazine subscriptions, from a wide choice of titles, delivered to your door or downloadable to your device. (Compatible with Apple and Android™ devices)

Club Lloyds Lifestyle Benefits are only available to Club Lloyds account holders who are resident in the UK and aged 18 or over. You can pick a different benefit each year, as long as you are still a Club Lloyds customer. Lifestyle Benefits are administered by Blackhawk Network EMEA Limited, PO Box 1586, Westside, London Road, Hemel Hempstead, HP1 9SF. Company Registration Number 4155659. They use different third party suppliers to provide each benefit.

These are subject to the supplier's terms and conditions. Benefits can't be combined with any other offer or exchanged for cash or other alternatives. One benefit per account is available each 12 months.

The selection may be subject to change upon notice by us or the supplier. Exclusions apply.

ADDITIONAL INFORMATION

How do I get my Lifestyle Benefits?

All the information you'll need about your Lifestyle Benefits will be sent by email or post, including:

- everything you need to choose a Lifestyle Benefit with details about how and when you'll receive it;
- what to do if you change your mind – you can change or cancel the choice you made at account opening within 30 days;
- all the Terms and Conditions you need to read about your chosen benefit, as well as details of any exclusions that apply

If you don't receive anything within 14 days, or have any queries that you'd like to discuss, please call **0345 303 0303** (8am – 8pm Monday to Saturday and 9am – 6pm on Sundays and bank holidays). Call costs may vary depending on your service provider.

Key Lifestyle Benefit Exclusions and Conditions

- **Disney+ 12 month Standard With Ads subscription** – customers will need to complete the Disney+ registration process which will include having a valid email address and agreeing to the Disney+ subscriber agreement. 18 years or over. See www.disneyplus.com for full Terms and Conditions
- **Cinema tickets** – cinema codes can be exchanged for adult or child standard 2D or 3D tickets. Codes can also be exchanged, either in full or part payment, for certain ticket upgrades. Certain screening types and exceptions apply. Each code can only be used once when booking online or at the box office, subject to availability and standard age restrictions, and prior to the expiration date stated

- **Annual Coffee Club and Gourmet Society digital membership** – customers need to register and provide a valid email address. Participating restaurants may change at any time and discounts and availability may vary. Advance booking may be required
- **Annual magazine subscription** – printed or digital magazines available. If you choose a digital magazine title, you must provide a valid email address. Digital magazines are available on Apple and compatible Android devices. It can take up to six weeks to receive the first publication from confirming the title you want to receive. Subscriptions may not include promotional items packaged with the magazine

Text message alerts

If we have a mobile number for you, we will send the following text messages.

Arranged overdraft alerts

To help you minimise charges we'll let you know by text:

- when you're about to use or you've started using your arranged overdraft;
- when we've started to charge you for using an arranged overdraft

To stop these alerts, text **STOPA** to **61112** or to opt back in, text **STARTA** to the same number.

Unarranged overdraft alerts

To help you manage your balance we'll let you know by text:

- when you need to pay money into the account to cover a standing order;
- when we refuse a payment;
- when you're about to use or have started using an unarranged overdraft

To stop these alerts, text **STOPU** to **61112** or to opt back in, text **STARTU** to the same number. You can stop all overdraft alerts by texting **STOP** to **61112** or to opt back in, text **START** to the same number.

Your preferences to opt in or out of alerts will be applied to all your accounts. Stopping alerts may mean you miss important messages and incur avoidable costs. There are other alerts we use to keep your money safe which you cannot stop.

If you use our Mobile Banking app then you can choose to receive push notifications when your balance after pending falls between £0 and £50. These can be turned on or off in the app via your notifications settings and will be applied to all your current accounts.

You can check if we have a valid mobile number for you, or set one up through Internet Banking, in branch, or by calling us.

To find out more about alerts, please visit:

lloydsbank.com/alerts You may still receive alerts when you are abroad. Please check with your mobile provider for any charges they may make.

Overdrafts are subject to application and approval and repayable on demand. Full details of our overdraft charges can be found by visiting: **lloydsbank.com/overdrafts**

Text message alerts are sent seven days a week, including bank holidays. This is a free service for all eligible current account customers. We won't charge you for this service, but if you receive texts while abroad or to a non-UK mobile number, your network service provider may charge you.

Call the Private Banking Service Centre on **0345 300 2750**
or go to: **lloydsbank.com/club-lloyds**

If you need this communication in another format,
such as large print, Braille or audio CD,
please contact us.

You can call us using Relay UK if you have a hearing or speech impairment.
There's more information on the Relay UK help pages www.relayuk.bt.com

SignVideo services are also available if you're Deaf and use British Sign Language:
lloydsbank.com/help-guidance/accessibility/signvideo

If you need support due to a disability please get in touch.

If you want to make a complaint, you'll find helpful information at:
lloydsbank.com/private-banking/how-to-contact-us

To speak to us, call: **0345 300 2750 (+44 207 481 2138)** outside the UK).

Calls and online sessions may be monitored and recorded. Not all Telephone Banking services
are available 24 hours a day, seven days a week.

Eligible deposits with us, up to a total of £85,000, are protected by the Financial Services Compensation
Scheme (FSCS). We are also covered by the Financial Ombudsman Service (FOS).

To use our Mobile Banking app you need to have a valid phone number registered to your account.
Available to UK personal Internet Banking customers and Internet Banking customers with accounts held
in Jersey, the Bailiwick of Guernsey or the Isle of Man or you can register for the first time in the app.
Our app is available to iOS and Android users only and minimum operating systems apply, so check the
App Store or Google Play for details. Device registration required. The app doesn't work on jailbroken or
rooted devices. Terms and conditions apply: **lloydsbank.com/legal/online-banking/internet-banking**

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This information is correct as of February 2025 and is relevant to Lloyds Bank products and services only.



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