

For immediate release

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Lloyds backs Bristol with £1 million investment in new-look branch

- Lloyds Cabot Circus branch has had a nearly £1 million glow-up, creating a fresh new space for Bristolians to get help with their banking face to face.
- Branch re-opens Monday 20th July.
- Customers will be in with a chance to take home one of 100 iconic black horse plushies, or other freebies and giveaways.
- Branch will also open on Saturdays.

Lloyds is ready to welcome customers back to its Bristol Cabot Circus branch on Monday 20th July, with a 17-strong team on hand to help local people with their banking.

The £1 million investment means customers will walk into a bright, welcoming branch, with more room to get things done and more comfortable spaces to talk, including private spots for more complex chats.

There'll be new accessible booths so colleagues can support customers with mobility needs easily, plus dedicated spaces for help with online and mobile banking and new cash machines where customers can withdraw or deposit cash, including choosing the exact notes and coins they need.

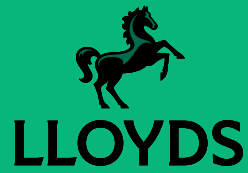
Business customers also have their own dedicated space, with new machines that let them pay in or take out cash simply, using their phone.

Cris Taylor, Director, South West, Lloyds “Our £1 million investment is a sign of our commitment to Bristol and we’ve refreshed the space to make it work for the community - whether that’s popping in for something quick, like making a payment, or sitting down for a longer conversation about money matters. Our expert team will be here to help our customers, wherever they are with their money, including taking steps to buying a first home, setting up a savings plan, or getting more confident with digital banking.”

The new branch will be open from 9:30am until 5:30pm Monday to Friday and from 9am until 3pm on Saturday.

Horse plushie giveaway at Bristol branch

To celebrate the opening, customers who visit on Monday can have a go on a fair-style claw machine and try to bag one of 100 iconic Lloyds black horse plushies. They’ll also be other giveaways and prizes, such as battery packs and cookies.



Hayley Parr, Branch Manager at Bristol, Lloyds, said “The team and I are really looking forward to welcoming people into the new Bristol branch. We want customers to feel they can come in for a chat at any time, not just when they have a big decision to make, or something specific to sort out. We understand managing your money can go from exciting to overwhelming, depending on what’s going on in your life and we’re here to make it easier. Whether someone wants a quick bit of reassurance or a longer conversation, our team will be ready to help Bristolians feel more confident and on top of their finances.”